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CALNET INFORMATION

WHAT IS **CALNET** . . .

CALNET (California Integrated Telecommunications Network) is the State's long distance network which provides cost effective long distance voice, data and video services to most locations throughout California.

WHERE YOU CAN CALL ON **CALNET** . . .

All California locations can be reached over **CALNET**. Locations may be reached by dialing a 7-Digit unique **CALNET** Number or by dialing a 10-Digit Public Number. In addition, **CALNET** offers the capability to place Interstate and International calls based on agency selected options.

NOTE: Do not place local, message unit or zone usage measurement (ZUM) calls over **CALNET**. (See index for General Services Centrex, CentraNet dialing instructions listed in this directory.)

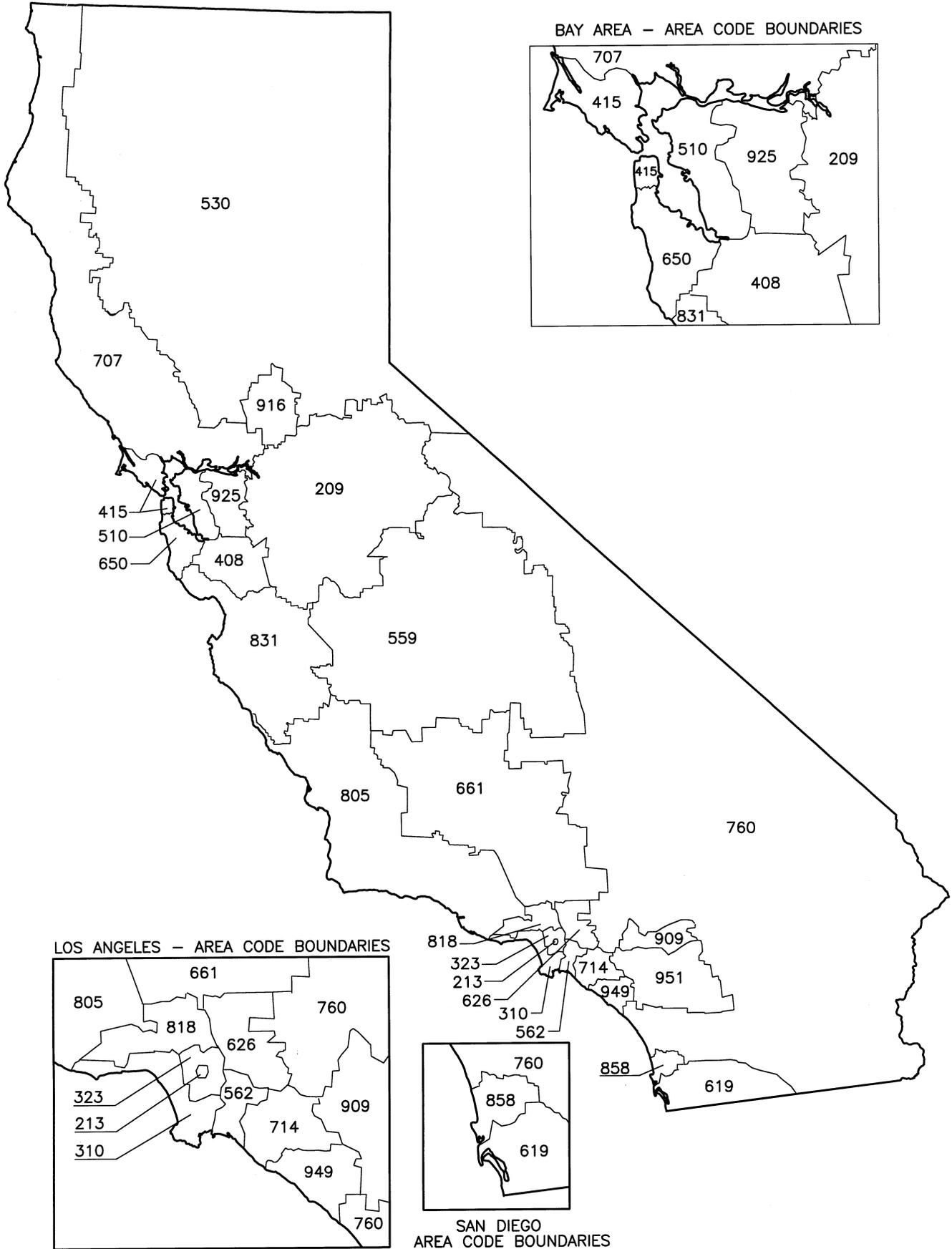
TO CALL A **CALNET** 7-DIGIT NUMBER . . .

- Listen for Dial Tone
- Dial Access Code—If Needed
(If access code not known, check with your supervisor or Agency Telecommunications Representative.)
- Listen for Dial Tone
- Dial 7-Digit **CALNET** Number

TO CALL A 10-DIGIT PUBLIC NUMBER . . .

- From Locations Equipped With Automatic Routing
 - Check Your Dialing Instructions
(Instructions from major General Services Consolidated Centrex/CentraNet locations are listed in this directory.)
 - If not listed, contact your supervisor or Agency Telecommunications Representative
- From Locations Not Equipped With Automatic Routing
 - Listen for Dial Tone
 - Dial Access Code—If Needed
(If access code not known, check with your supervisor or Agency Telecommunications Representative.)
 - Listen for Dial Tone
 - Dial 1 + Area Code + 7-Digit Public Number

AREA CODE BOUNDARY INFORMATION



TELECOMMUNICATIONS DEVICES FOR THE DEAF

Emergency Procedures for TDD Users

When placing an Emergency TDD call from a General Services Centrex, CentraNet, dial 9+911 and press the space bar until someone answers.

When placing an emergency TDD call from other locations dial 911 and press the space bar until someone answers.

California Relay Service

This service relays calls between a person using a Telecommunications Device for the Deaf (TDD) and any other telephone user within the state. The service also works in reverse, allowing a person without a TDD to call a TDD user. Specially trained personnel are available 24 hours a day, seven days a week, 365 days a year to relay calls. The service is free. Long distance or locally charged calls placed through the California Relay Service will be billed at local telephone company standard rates.

If you have a TDD and are on a General Services Centrex, CentraNet, dial:

9+1+800-735-2929

From all other locations, dial:

9+1+800-735-2922

For more information on California Relay Service (CRS), call the CRS Customer Service Center:

If you have a TDD and are on a General Services Centrex, CentraNet, dial:

Voice	9+1+800-735-0373
TDD	9+1+800-735-0193

From all other locations, dial:

Voice	1+800-735-0373
TDD	1+800-735-0193

TERMS AND DEFINITIONS

CENTRANET

In GTE service locations, central office based switching services are offered as **CentraNet**. Local utility owned switching services are leased by group station users on a per-line basis. **CentraNet** permits direct inward and outward dialing along with a variety of other custom calling station features.

CENTREX

CENTREX refers to **Central Office Exchange**. It is a Pacific Bell central office based switching service, serving a group of station users from a switch owned by the local utility and leased by the customer on a per-line basis. Centrex service permits direct inward and outward dialing and offers a variety of other features, such as Three Way Calling, Call Transfer, Consultation and Conference.

TROUBLE REPORTING AND ESCALATION PROCEDURES

The California Major Account Center (CMAC) is the trouble-reporting center for the CALNET contract customers. The center is responsible for receiving customer reports and electronically relaying the reports to the groups responsible for resolution 24 hours a day, 365 days a year. The CMAC personnel can also escalate reports, as well as directly connect you to a supervisor.

The number to use for reporting trouble to Pacific Bell is 800-303-0103.

Due to the complexity of the services we provide and your equipment, it is essential that you isolate trouble before reporting to Pacific Bell. A few extra minutes to properly identify, isolate, and report a trouble can save hours in resolution time. Reporting the wrong trouble or circuit number may cause extended delays in our ability to deploy the appropriate work crew to repair the problem.

When you call in a report, please be ready to provide the following information to the CMAC (800-303-0103) personnel:

- Your name and call back telephone number
- Address location of the trouble
- Telephone number(s)/circuit number(s) in trouble
- Name of Provider of service (i.e. Pacific Bell, MCI, and/or other LEC)
- Nature of the trouble condition
- What the circuit is used for
- Any access restrictions that may apply:
 - a. Hours building/room open for access
 - b. Building pass requirements
 - c. On site contact person and telephone number
- Request service restoration date and time, and the reason you need restoration by that time. You have the right to request whatever restoration commitment time you deem necessary
- For urgent restorations ask for call back status
- Note the name of the person taking the report, time, and ticket number

Please be sure to write down the ticket number before hanging up for reference purposes, follow-up and/or escalation.

The type of line or circuit in trouble determines which specific work group within Pacific Bell will be responsible for repair. If the performance of Pacific Bell's work groups do not meet your expectation, please follow the process below for escalation purposes. This process assumes that normal reporting procedures have been followed and satisfactory progress is not being made.

Contact the CMAC (800-303-0103) and ask to be connected to the appropriate Supervisor responsible for line or circuit in trouble.

Inform Supervisor that you are escalating the trouble ticket and require a current status with ETR (estimated time of restoration). Please be sure to have the ticket number available for trouble being escalated, otherwise the escalation may be delayed. Remember that a trouble must be reported before escalation can begin.

If the new commitment is not acceptable, request to speak to the CMAC Manager. If the CMAC Manager's response is still not acceptable, or at any point during the escalation process, please call a State representative on 916-657-6146.

Please remember all trouble reports, follow up and initial escalations should be made to the CMAC.

AGENCY ABBREVIATIONS USED IN ALPHABETICAL LISTINGS

A&D Prgms	Alcohol and Drug Programs, Department of	IDFAC	Industrial Development Financing Advisory Commission, California
ABC	Alcoholic Beverage Control, Department of	Indust Rel	Industrial Relations, Department of
ABC App	Alcoholic Beverage Control Appeals Board	InfoTech	Information Technology, Department of
Admin Law	Administrative Law, Office of	Insp Genrl	Inspector General, Office of the
Aging	Aging, Department of	Insurance	Insurance, Department of
Aging Com	Aging, California Commission on	IntWstMgBd	Integrated Waste Management Board, California
Ag Rel Bd	Agricultural Labor Relations Board	Judicial	Judicial Council of California
Air Res	Air Resources Board	Judic Per	Judicial Performance, Commission on
Art Coun	Arts Council, California	Justice	Justice, Department of
Assembly	Assembly, Legislature, California State—	Law Rev	Law Revision Commission, California
AssstFund	Assistance Fund for Enterprise, Business & Industrial Development Corp., State	LegisAudit	Legislative Audit Committee, Joint
BldStanCom	Building Standards Commission, California	Legis Bdgdt	Legislative Budget Committee, Joint
Boat&Wtrwy	Boating and Waterways, Department of	Legis Coun	Legislative Counsel, Office of
BsTrnsHsg	Business, Transportation and Housing Agency	LHC	Organization & Economy, Milton Marks Commission on
CaDebAdvCm	Debt and Investment Advisory Commission, California	LotteryCom	California State Government
CAESFA	Alternative Energy and Advanced Transportation Financing Authority, California	Lt Gov	Lottery Commission, California State
CAFFMUSM	African American Museum	Mandates	Lieutenant Governor, Office of the
Cal Expo	Exposition and State Fair, California	MedAsstCom	Mandates, Commission on State
Cal Museum	Science Center California	Military	Medical Assistance Commission, California
CalSTRS	Teachers' Retirement System, State	MngRskMdBd	Military Department—Office of the Adjutant General
CALTRANS	Transportation, Department of	Mntl Hlth	Managed Risk Medical Insurance Board
CCCorps	Conservation Corps, California	Motor Veh	Mental Health, Department of
CdDvAdvCom	Child Development Policy Advisory Committee	NativeAmer	Motor Vehicles, Department of
CEFA	Educational Facilities Authority, California	NewMtrVeh	Native American Heritage Commission
CFSCC	Children and Families Commission, California	OPR	New Motor Vehicle Board
Chiro Exam	Chiropractic Examiners, Board of	Osteo Med	Planning and Research, Office of
CitCompCom	Citizens Compensation Commission, California	OTS	Osteopathic Medical Board of California
Coast Comm	Coastal Commission, California	PERB	Traffic Safety, Office of
COICC	Occupational Information Coord. Committee, California	PERS	Public Employment Relations Board-Headquarters
Col Riv	Colorado River Board of California	Pers Admin	Public Employees' Retirement System
Comm Coll	Community Colleges	Pers Bd	Personnel Administration, Department of
Comp Ins	State Compensation Insurance Fund	PestReg	Personnel Board, State
ComServDev	Community Services and Development, Department of	Pilot Comm	Pesticide Regulation, Department of
Cons Affrs	Consumer Affairs, Department of	Pub Def	Pilot Commissioners, Board of
Conserv	Conservation, Department of	Pub Util	Parks and Recreation, Department of
Control Bd	Control, State Board of	RealEstApp	Peace Officer Standards & Training, Commission on
Controller	Controller, State	Real Est	Postsecondary Education Commission, California
Corp	Corporations, Department of	Rehab	Press, The
Corr Bd of	Corrections, Board of	Resources	Prison Industry Authority
Correction	Corrections, Department of	SBDEDU	Prison Industry Board
CPCFA	Pollution Control Financing Authority, California	SCDD	Prison Terms, Board of
Crim Jus	Criminal Justice Planning, Office of	SchFinAthy	Public Defender, State
Crt Appeal	Courts of Appeal	Secy State	Public Utilities Commission, State of California
CstlCnsvcy	Coastal Conservancy, State	SeisSafCom	Real Estate Appraisers, Office of
CSU	California State University	Senate	Real Estate, Department of
CVMNTCN	Coachella Valley Mountains Conservancy	SF Bay	Rehabilitation, Department of
DebtLtoCm	Debt Limit Allocation Committee, California	SILC	Resources Agency
DeltaProCm	Delta Protection Commission	SJRCN	Education, State Board of
DevDisaBd	Developmental Disabilities, Area Boards on	SMan Mts	Developmental Disabilities, State Council on
Dev Svcs	Developmental Services, Department of	Social Svc	School Finance Authority, California
EDD	Employment Development Department	Stat Women	Secretary of State
Education	Education, Department of	St&ConsSer	Seismic Safety Commission
Educ Secy	Education, Office of the Secretary for	Stdnt Aid	Senate, Legislature, California State—
ElectOSB	Electricity Oversight Board	StAudit	San Francisco Bay Conservation & Development Commission
Emer Svcs	Emergency Services, Office of	StBar	State Independent Living Council
EmerMedSvc	Emergency Medical Services Authority	StLibrary	San Joaquin River Conservancy
EvnProAgCa	Environmental Protection Agency, California	StLands	Santa Monica Mountains Conservancy
Emrgy Com	Energy Resources Conservation & Development Commission	StSchArts	Social Services, Department of
EmpPrkInfo	Employee Parking Information	Supreme Ct	Status of Women, Commission on the
EvnHthHzAs	Environmental Health Hazard Assessment, Office of	TahoeConsv	State and Consumer Services Agency
Equal	Equalization, Board of	Teach Cred	Student Aid Commission, California
F&G Comm	Fish and Game Commission	Teale	Audits, Bureau of State
FairPolPr	Fair Political Practices Commission	ToxicSubCntl	State Bar of California
Finance	Finance, Department of	Trans Comm	Library, California State
Financial	Financial Institutions, Department of	Trd&ComAgy	State Lands Commission-Headquarters
Food & Agr	Food and Agriculture, Department of	Treasurer	Summer School for the Arts, California State
Forestry	Forestry and Fire Protection, Department of	TxCrdAloCm	Supreme Court of California
ForestryBd	Forestry, Board of	UC System	Tahoe Conservancy, California
Fran Tax	Franchise Tax Board	UnStLaws	Teacher Credentialing, Commission on
FrEmp&Hous	Fair Employment and Housing, Department of	USLabor	Stephen P. Teale Data Center
FrEmpHsCom	Fair Employment and Housing Commission	UWRFAC	Toxic Substances Control, Department of
Fsh & Game	Fish and Game, Department of	Vet Affair	Transportation Commission, California
Gen Serv	General Services, Department of	Water Res	Trade and Commerce Agency, California
Govs Ofc	Governor's Office	WdlfeCnBd	Treasurer, State
H&H DataCtr	Health and Human Services Agency Data Center	WR Cont Bd	Tax Credit Allocation Committee, California
Hastings	Hastings College of Law	Y&ACorAgy	University of California
Hlth Plan	Health Planning and Development, Office of Statewide	YOffParBd	Uniform State Laws, California Commission on
Hlth Svcs	Health Services, Department of	Youth Auth	U.S. Department of Labor Veterans' Employment & Training Service
HlthFacAth	Health Facilities Financing Authority, California		Urban Waterfront Area Restoration Financing Authority, California
Hlth & Hum	Health and Human Services Agency, California		Veterans Affairs, Department of
HISPDRAIL	High Speed Rail Authority, California		Water Resources, Department of
HorseRacBd	Horse Racing Board, California		Wildlife Conservation Board
Housing	Housing and Community Development, Department of		Water Resources Control Board, State
HousingFin	Housing Finance Agency, California		Youth & Adult Correctional Agency
HrtgPrCom	Heritage Preservation Commission, California		Youthful Offender Parole Board
Hwy Patrol	Highway Patrol, California Department of		Youth Authority, Department of the

6 PORT STATION CONTROLLED CONFERENCE

Many General Services CENTREX, CENTRANET locations are equipped with the 6 Port Conference feature. Refer to the appropriate dialing instruction page to determine if your location is equipped for this feature. The dialing instruction page will also indicate which one of the following instructions (A or B) applies. Conference calls consist of originator and up to 5 conferees. Conferees may be on Centrex stations, **CALNET** or public numbers. All conferees must be added by the originator.

A.

Centrex/CentraNet

To Establish A Conference Call

1. LISTEN FOR DIAL TONE.
2. DIAL YOUR 6 PORT CONFERENCE CODE,* LISTEN FOR RECALL DIAL TONE.
3. DIAL NUMBER OF FIRST CONFeree AND ANNOUNCE CALL.
NOTE: If you misdial, receive busy or no answer on first attempt, hang up and start again.

To Add Additional Conferees

4. DEPRESS SWITCHHOOK, LISTEN FOR RECALL DIAL TONE.
5. DIAL NUMBER OF NEXT CONFeree AND ANNOUNCE CALL.
NOTE: If you misdial and the dialing sequence is not complete, do not hang up. Depress switchhook ONCE to reconnect to conference. Start step 4 again.
IF YOU REACH A WRONG NUMBER, RECEIVE BUSY OR NO ANSWER, HANG UP AND WAIT FOR RINGBACK. LIFT RECEIVER AND YOU ARE RECONNECTED TO THE CONFERENCE CALL. START STEP 4 AGAIN.
6. DEPRESS SWITCHHOOK ONCE. YOU AND CONFeree ARE CONNECTED TO OTHER CONFerees.
7. REPEAT STEPS 4 THROUGH 6 UNTIL ALL CONFerees ARE CONNECTED, THEN BEGIN CONVERSATION.
8. ANY CONFeree MAY HANG UP AT ANY TIME; ALL OTHERS WILL REMAIN CONNECTED AS LONG AS ONE CENTREX/CENTRANET STATION REMAINS ON THE LINE.
9. TO TERMINATE CONFERENCE, ALL CONFerees HANG UP.

B.

Centrex

To Establish A Conference Call

1. LIFT HANDSET AND LISTEN FOR DIAL TONE.
2. DIAL YOUR 6 PORT CONFERENCE CODE.*
3. LISTEN FOR RECALL DIAL TONE.
4. DIAL NUMBER OF FIRST CONFeree.
5. ADVISE YOU ARE ESTABLISHING A CONFERENCE CALL.
6. DEPRESS SWITCHHOOK/FEATURE BUTTON ONCE.
7. LISTEN FOR RECALL DIAL TONE.
8. DIAL 6 PORT CONFERENCE CODE.

To Add Additional Conferees

9. DEPRESS SWITCHHOOK/FEATURE BUTTON ONCE.
10. LISTEN FOR RECALL DIAL TONE.
11. DIAL NUMBER OF NEXT CONFeree.
12. ANNOUNCE CONFERENCE.
13. DEPRESS SWITCHHOOK/FEATURE BUTTON ONCE.
14. LISTEN FOR RECALL DIAL TONE.
15. DIAL 6 PORT CONFERENCE CODE.

If the conferee does not wish to be added to the conference, or if the number is busy or does not answer:

1. DEPRESS SWITCHHOOK/FEATURE BUTTON ONCE.
 2. LISTEN FOR RECALL DIAL TONE.
 3. DIAL CANCEL CODE.*
 4. LISTEN FOR RECALL DIAL TONE.
 5. DIAL 6 PORT CONFERENCE CODE.
- ANY CONFeree MAY HANG UP AT ANY TIME; ALL OTHERS WILL REMAIN CONNECTED AS LONG AS ONE CENTREX OR CALDEX STATION REMAINS ON THE LINE.
 - TO TERMINATE CONFERENCE, ALL CONFerees HANG UP.

* See your Dialing Instructions page for your 6 port conference code(s).

BAKERSFIELD CENTREX

681—CALNET PREFIX USERS ONLY

TO CALL

Listen for dial tone then—DIAL

<ul style="list-style-type: none"> • ANOTHER STATION WITHIN YOUR SYSTEM • CALNET 7-DIGIT NUMBERS • PUBLIC NUMBERS <ul style="list-style-type: none"> —Local Numbers (Usage Charges Apply) —Long Distance Numbers Within Your Area Code —Long Distance Numbers Outside Your Area Code <ul style="list-style-type: none"> —Within California —Outside California (Within U.S.) <ul style="list-style-type: none"> —Calls to Route Only Via CALNET —Calls to Route Via CALNET or Toll —Outside Continental U.S. 	4-Digit Station Number 8 + 7-Digit CALNET Number 9 + 7-Digit Public Number Check Public Telephone Directory 9 + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 8 + Area Code + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)
<ul style="list-style-type: none"> • INFORMATION <ul style="list-style-type: none"> — CALNET Numbers (8:00 a.m.—5:00 p.m.) <ul style="list-style-type: none"> —TDD Only —Public Numbers <ul style="list-style-type: none"> —Directory Assistance Within Your Area Code (Charges Apply When Calls Exceed Allowance) —Directory Assistance Outside Your Area Code —WATS Toll-Free (800) Numbers (Many businesses have WATS numbers. If so, use the toll-free number.) 	8 + 437-9900 8 + 437-9901 9 + 411 9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212
<ul style="list-style-type: none"> • DIRECTORY INFORMATION SERVICE <ul style="list-style-type: none"> —State (8:00 a.m.—5:00 p.m.) <ul style="list-style-type: none"> —TDD Only —Telephone Company 	8 + 437-9900 8 + 437-9901 9 + 0
<ul style="list-style-type: none"> • CONFERENCE CALLS <ul style="list-style-type: none"> —6 Port (See Instructions Page A-7 Side B) —Telephone Company 	118 9 + 0—Ask for Conference Operator
<ul style="list-style-type: none"> • TELEPHONE TROUBLE PROCEDURE 	See Instructions Page A-5

TRANSFER • **INCOMING CALLS MAY BE TRANSFERRED TO ANY STATION WITHIN YOUR CENTREX SYSTEM, CALNET OR PUBLIC NUMBER.**
 • **OUTGOING CALLS (TO NUMBERS OUTSIDE YOUR CENTREX SYSTEM) MAY BE TRANSFERRED ONLY TO ANOTHER STATION WITHIN YOUR CENTREX SYSTEM.**

TRANSFER

- Depress Switchhook Once
 - Listen for Recall Dial Tone
 - Dial Number
- When Ringing is Heard, Hang Up,
or *

CONSULTATION

(Talk To Another Number Without
Being Heard by Caller)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number *
- Consult
- When Consulted Party Hangs Up,
Depress Switchhook to Return
to Caller

3-WAY CALLING

(Add Another Number To A
Call In Progress)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number *
- Announce the Call
- Depress Switchhook to Establish a
3-Way Conversation

(One party can hang up, leaving a
2-way conversation as long as a
Centrex station within your system
remains on the line.)

* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing.

CHICO CENTREX

459—CALNET PREFIX USERS ONLY

TO CALL	Listen for dial tone then—DIAL
<ul style="list-style-type: none"> • ANOTHER STATION WITHIN YOUR SYSTEM • CALNET 7-DIGIT NUMBERS • PUBLIC NUMBERS <ul style="list-style-type: none"> —Local Numbers <i>(Usage Charges Apply)</i> —Long Distance Numbers Within Your Area Code —Long Distance Numbers Outside Your Area Code <ul style="list-style-type: none"> —Within California —Outside California (Within U.S.) <ul style="list-style-type: none"> —Calls to Route Only Via CALNET —Calls to Route Via CALNET or Toll —Outside Continental U.S. 	4-Digit Station Number 8 + 7-Digit CALNET Number 9 + 7-Digit Public Number Check Public Telephone Directory 9 + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 8 + Area Code + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)
<ul style="list-style-type: none"> • INFORMATION <ul style="list-style-type: none"> — CALNET Numbers (8:00 a.m.—5:00 p.m.) <ul style="list-style-type: none"> —TDD Only —Public Numbers <ul style="list-style-type: none"> —Directory Assistance Within Your Area Code <i>(Charges Apply When Calls Exceed Allowance)</i> —Directory Assistance Outside Your Area Code —WATS Toll-Free (800) Numbers <i>(Many businesses have WATS numbers. If so, use the toll-free number.)</i> • DIRECTORY INFORMATION SERVICE <ul style="list-style-type: none"> —State (8:00 a.m.—5:00 p.m.) <ul style="list-style-type: none"> —TDD Only —Telephone Company • CONFERENCE CALLS <ul style="list-style-type: none"> —6 Port (See Instructions Page A-7 Side B) —Telephone Company • TELEPHONE TROUBLE PROCEDURE 	8 + 437-9900 8 + 437-9901 9 + 411 9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212 8 + 437-9900 8 + 437-9901 9 + 0 118 9 + 0—Ask for Conference Operator See Instructions Page A-5

TRANSFER • **INCOMING CALLS MAY BE TRANSFERRED TO ANY STATION WITHIN YOUR CENTREX SYSTEM, CALNET OR PUBLIC NUMBER.**
 • **OUTGOING CALLS (TO NUMBERS OUTSIDE YOUR CENTREX SYSTEM) MAY BE TRANSFERRED ONLY TO ANOTHER STATION WITHIN YOUR CENTREX SYSTEM.**

TRANSFER

- Depress Switchhook Once
 - Listen for Recall Dial Tone
 - Dial Number
- When Ringing is Heard, Hang Up,
or *

CONSULTATION

- (Talk To Another Number Without Being Heard by Caller)
- Depress Switchhook Once
 - Listen for Recall Dial Tone
 - Dial Number *
 - Consult
 - When Consulted Party Hangs Up, Depress Switchhook to Return to Caller

3-WAY CALLING

- (Add Another Number To A Call In Progress)
- Depress Switchhook Once
 - Listen for Recall Dial Tone
 - Dial Number *
 - Announce the Call
 - Depress Switchhook to Establish a 3-Way Conversation
- (One party can hang up, leaving a 2-way conversation as long as a Centrex station within your system remains on the line.)

* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing.

EUREKA CENTREX

538—CALNET PREFIX USERS ONLY

TO CALL

Listen for dial tone then—DIAL

• ANOTHER STATION WITHIN YOUR SYSTEM	4-Digit Station Number
• CALNET 7-DIGIT NUMBERS	8 + 7-Digit CALNET Number
• PUBLIC NUMBERS	
—Local Numbers (Usage Charges Apply)	9 + 7-Digit Public Number Check Public Telephone Directory
—Long Distance Numbers Within Your Area Code	9 + 7-Digit Public Number
—Long Distance Numbers Outside Your Area Code	
—Within California	9 + 1 + Area Code + 7-Digit Public Number
—Outside California (Within U.S.)	
—Calls to Route Only Via CALNET	8 + Area Code + 7-Digit Public Number
—Calls to Route Via CALNET or Toll	9 + 1 + Area Code + 7-Digit Public Number
—Outside Continental U.S.	9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)
• INFORMATION	
— CALNET Numbers (8:00 a.m.—5:00 p.m.)	8 + 437-9900
—TDD Only	8 + 437-9901
—Public Numbers	
—Directory Assistance Within Your Area Code (Charges Apply When Calls Exceed Allowance)	9 + 411
—Directory Assistance Outside Your Area Code	9 + 1 + Area Code + 555-1212
—WATS Toll-Free (800) Numbers (Many businesses have WATS numbers. If so, use the toll-free number.)	9 + 1 + 800 + 555-1212
• DIRECTORY INFORMATION SERVICE	
—State (8:00 a.m.—5:00 p.m.)	8 + 437-9900
—TDD Only	8 + 437-9901
—Telephone Company	9 + 0
• CONFERENCE CALLS	
—Telephone Company	9 + 0—Ask for Conference Operator
• TELEPHONE TROUBLE PROCEDURE	See Instructions Page A-5

TRANSFER • **INCOMING CALLS MAY BE TRANSFERRED TO ANY STATION WITHIN YOUR CENTREX SYSTEM, CALNET OR PUBLIC NUMBER.**
• **OUTGOING CALLS (TO NUMBERS OUTSIDE YOUR CENTREX SYSTEM) MAY BE TRANSFERRED ONLY TO ANOTHER STATION WITHIN YOUR CENTREX SYSTEM.**

TRANSFER

- Depress Switchhook Once
 - Listen for Recall Dial Tone
 - Dial Number
- When Ringing is Heard, Hang Up,
or *

CONSULTATION

(Talk To Another Number Without
Being Heard By Caller)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number *
- Consult
- When Consulted Party Hangs Up,
Depress Switchhook to Return
to Caller

3-WAY CALLING

(Add Another Number To A
Call In Progress)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number *
- Announce the Call
- Depress Switchhook to Establish a
3-Way Conversation

(One party can hang up, leaving a
2-way conversation as long as a
Centrex station within your system
remains on the line.)

* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing.

FRESNO CENTREX

421 /422—CALNET PREFIX USERS ONLY

TO CALL

Listen for dial tone then—DIAL

<ul style="list-style-type: none"> • ANOTHER STATION WITHIN YOUR SYSTEM • CALNET 7-DIGIT NUMBERS • PUBLIC NUMBERS <ul style="list-style-type: none"> —Local Numbers (Usage Charges Apply) —Long Distance Numbers Within Your Area Code —Long Distance Numbers Outside Your Area Code <ul style="list-style-type: none"> —Within California —Outside California (Within U.S.) <ul style="list-style-type: none"> —Calls to Route Only Via CALNET —Calls to Route Via CALNET or Toll —Outside Continental U.S. 	4-Digit Station Number 8 + 7-Digit CALNET Number 9 + 7-Digit Public Number Check Public Telephone Directory 9 + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 8 + Area Code + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)
<ul style="list-style-type: none"> • INFORMATION <ul style="list-style-type: none"> — CALNET Numbers (8:00 a.m.—5:00 p.m.) <ul style="list-style-type: none"> —TDD Only —Public Numbers <ul style="list-style-type: none"> —Directory Assistance Within Your Area Code (Charges Apply When Calls Exceed Allowance) —Directory Assistance Outside Your Area Code —WATS Toll-Free (800) Numbers (Many businesses have WATS numbers. If so, use the toll-free number.) 	8 + 437-9900 8 + 437-9901 9 + 411 9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212
<ul style="list-style-type: none"> • DIRECTORY INFORMATION SERVICE <ul style="list-style-type: none"> —State (8:00 a.m.—5:00 p.m.) <ul style="list-style-type: none"> —TDD Only —Telephone Company 	8 + 437-9900 8 + 437-9901 9 + 0
<ul style="list-style-type: none"> • CONFERENCE CALLS <ul style="list-style-type: none"> —6 Port (See Instructions Page A-7 Side B) —Telephone Company 	116 9 + 0—Ask for Conference Operator
<ul style="list-style-type: none"> • TELEPHONE TROUBLE PROCEDURE 	See Instructions Page A-5

TRANSFER • **INCOMING CALLS MAY BE TRANSFERRED TO ANY STATION WITHIN YOUR CENTREX SYSTEM, CALNET OR PUBLIC NUMBER.**
 • **OUTGOING CALLS (TO NUMBERS OUTSIDE YOUR CENTREX SYSTEM) MAY BE TRANSFERRED ONLY TO ANOTHER STATION WITHIN YOUR CENTREX SYSTEM.**

TRANSFER

- Depress Switchhook Once
 - Listen for Recall Dial Tone
 - Dial Number
- When Ringing is Heard, Hang Up,
or *

CONSULTATION

- (Talk To Another Number Without Being Heard By Caller)
- Depress Switchhook Once
 - Listen for Recall Dial Tone
 - Dial Number *
 - Consult
 - When Consulted Party Hangs Up, Depress Switchhook to Return to Caller

3-WAY CALLING

- (Add Another Number To A Call In Progress)
- Depress Switchhook Once
 - Listen for Recall Dial Tone
 - Dial Number *
 - Announce the Call
 - Depress Switchhook to Establish a 3-Way Conversation
- (One party can hang up, leaving a 2-way conversation as long as a Centrex station within your system remains on the line.)

* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing.

FRESNO CENTREX

425—CALNET PREFIX USERS ONLY

TO CALL

Listen for dial tone then—DIAL

<ul style="list-style-type: none"> • ANOTHER STATION WITHIN YOUR SYSTEM • CALNET 7-DIGIT NUMBERS • PUBLIC NUMBERS <ul style="list-style-type: none"> —Local Numbers <i>(Usage Charges Apply)</i> —Long Distance Numbers Within Your Area Code —Long Distance Numbers Outside Your Area Code <ul style="list-style-type: none"> —Within California —Outside California (Within U.S.) <ul style="list-style-type: none"> —Calls to Route Only Via CALNET —Calls to Route Via CALNET or Toll —Outside Continental U.S. 	<p>4-Digit Station Number 8 + 7-Digit CALNET Number</p> <p>9 + 7-Digit Public Number Check Public Telephone Directory 9 + 7-Digit Public Number</p> <p>9 + 1 + Area Code + 7-Digit Public Number</p> <p>8 + Area Code + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)</p>
<ul style="list-style-type: none"> • INFORMATION <ul style="list-style-type: none"> — CALNET Numbers (8:00 a.m.—5:00 p.m.) <ul style="list-style-type: none"> —TDD Only —Public Numbers <ul style="list-style-type: none"> —Directory Assistance Within Your Area Code <i>(Charges Apply When Calls Exceed Allowance)</i> —Directory Assistance Outside Your Area Code —WATS Toll-Free (800) Numbers <i>(Many businesses have WATS numbers. If so, use the toll-free number.)</i> • DIRECTORY INFORMATION SERVICE <ul style="list-style-type: none"> —State (8:00 a.m.—5:00 p.m.) <ul style="list-style-type: none"> —TDD Only —Telephone Company • CONFERENCE CALLS <ul style="list-style-type: none"> —Telephone Company • TELEPHONE TROUBLE PROCEDURE 	<p>8 + 437-9900 8 + 437-9901</p> <p>9 + 411</p> <p>9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212</p> <p>8 + 437-9900 8 + 437-9901 9 + 0</p> <p>9 + 0—Ask for Conference Operator See Instructions Page A-5</p>

TRANSFER • **INCOMING CALLS MAY BE TRANSFERRED TO ANY STATION WITHIN YOUR CENTREX SYSTEM, CALNET OR PUBLIC NUMBER.**
• **OUTGOING CALLS (TO NUMBERS OUTSIDE YOUR CENTREX SYSTEM) MAY BE TRANSFERRED ONLY TO ANOTHER STATION WITHIN YOUR CENTREX SYSTEM.**

TRANSFER

- Depress Switchhook Once
 - Listen for Recall Dial Tone
 - Dial Number
- When Ringing is Heard, Hang Up,
or *

CONSULTATION

(Talk To Another Number Without
Being Heard By Caller)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number *
- Consult
- When Consulted Party Hangs Up,
Depress Switchhook to Return
to Caller

3-WAY CALLING

(Add Another Number To A
Call In Progress)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number *
- Announce the Call
- Depress Switchhook to Establish a
3-Way Conversation

(One party can hang up, leaving a
2-way conversation as long as a
Centrex station within your system
remains on the line.)

* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing.

IRVINE CENTREX

655—CALNET PREFIX USERS ONLY

TO CALL	<i>Listen for dial tone then—DIAL</i>
<ul style="list-style-type: none"> • ANOTHER STATION WITHIN YOUR SYSTEM • CALNET 7-DIGIT NUMBERS • PUBLIC NUMBERS <ul style="list-style-type: none"> —Local Numbers <i>(Usage Charges Apply)</i> —Long Distance Numbers Within Your Area Code —Long Distance Numbers Outside Your Area Code <ul style="list-style-type: none"> —Within California —Outside California (Within U.S.) <ul style="list-style-type: none"> —Calls to Route Only Via CALNET —Calls to Route Via CALNET or Toll —Outside Continental U.S. 	4-Digit Station Number 8 + 7-Digit CALNET Number 9 + 7-Digit Public Number Check Public Telephone Directory 9 + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 8 + Area Code + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)
<ul style="list-style-type: none"> • INFORMATION <ul style="list-style-type: none"> — CALNET Numbers (8:00 a.m.—5:00 p.m.) <ul style="list-style-type: none"> —TDD Only —Public Numbers <ul style="list-style-type: none"> —Directory Assistance Within Your Area Code <i>(Charges Apply When Calls Exceed Allowance)</i> —Directory Assistance Outside Your Area Code —WATS Toll-Free (800) Numbers <i>(Many businesses have WATS numbers. If so, use the toll-free number.)</i> • DIRECTORY INFORMATION SERVICE <ul style="list-style-type: none"> —State (8:00 a.m.—5:00 p.m.) —TDD Only —Telephone Company • CONFERENCE CALLS <ul style="list-style-type: none"> —Telephone Company • TELEPHONE TROUBLE PROCEDURE 	8 + 437-9900 8 + 437-9901 9 + 411 9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212 8 + 437-9900 8 + 437-9901 9 + 0 9 + 0—Ask for Conference Operator See Instructions Page A-5

TRANSFER • **INCOMING CALLS MAY BE TRANSFERRED TO ANY STATION WITHIN YOUR CENTREX SYSTEM, CALNET OR PUBLIC NUMBER.**
 • **OUTGOING CALLS (TO NUMBERS OUTSIDE YOUR CENTREX SYSTEM) MAY BE TRANSFERRED ONLY TO ANOTHER STATION WITHIN YOUR CENTREX SYSTEM.**

TRANSFER

- Depress Switchhook Once
 - Listen for Recall Dial Tone
 - Dial Number
- When Ringing is Heard, Hang Up,
or *

CONSULTATION

(Talk To Another Number Without
Being Heard By Caller)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number *
- Consult
- When Consulted Party Hangs Up,
Depress Switchhook to Return
to Caller

3-WAY CALLING

(Add Another Number To A
Call In Progress)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number *
- Announce the Call
- Depress Switchhook to Establish a
3-Way Conversation

(One party can hang up, leaving a
2-way conversation as long as a
Centrex station within your system
remains on the line.)

* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing.

LONG BEACH CENTRANET

635—CALNET PREFIX USERS ONLY

TO CALL

Listen for dial tone then—DIAL

- | | |
|---|---|
| <ul style="list-style-type: none"> • ANOTHER STATION WITHIN YOUR SYSTEM • CALNET 7-DIGIT NUMBERS • PUBLIC NUMBERS <ul style="list-style-type: none"> —Local Numbers
<i>(Usage Charges Apply)</i> —Long Distance Numbers Within Your Area Code —Long Distance Numbers Outside Your Area Code <ul style="list-style-type: none"> —Within California —Outside California (Within U.S.) <ul style="list-style-type: none"> —Calls to Route Only Via CALNET —Calls to Route Via CALNET or Toll —Outside Continental U.S. • INFORMATION <ul style="list-style-type: none"> — CALNET Numbers (8:00 a.m.–5:00 p.m.) —TDD Only —Public Numbers <ul style="list-style-type: none"> —Directory Assistance Within Your Area Code
<i>(Charges Apply When Calls Exceed Allowance)</i> —Directory Assistance Outside Your Area Code —WATS Toll-Free (800) Numbers
<i>(Many businesses have WATS numbers. If so, use the toll-free number.)</i> • DIRECTORY INFORMATION SERVICE <ul style="list-style-type: none"> —State (8:00 a.m.–5:00 p.m.) —TDD Only —Telephone Company • CONFERENCE CALLS <ul style="list-style-type: none"> —6 Port (See Instructions Page A-7 Side B) —Telephone Company • TELEPHONE TROUBLE PROCEDURE | <p>4-Digit Station Number
8 + 7-Digit CALNET Number</p> <p>9 + 7-Digit Public Number
Check Public Telephone Directory
9 + 7-Digit Public Number</p> <p>9 + 1 + Area Code + 7-Digit Public Number</p> <p>8 + Area Code + 7-Digit Public Number
9 + 1 + Area Code + 7-Digit Public Number
9 + 011 + Country Code + City Code
+ Public Number
(See Instructions in Public Telephone Directory)</p> <p>8 + 437-9900
8 + 437-9901</p> <p>9 + 411</p> <p>9 + 1 + Area Code + 555-1212
9 + 1 + 800 + 555-1212</p> <p>8 + 437-9900
8 + 437-9901
9 + 0</p> <p>116
9 + 0—Ask for Conference Operator
See Instructions Page A-5</p> |
|---|---|

TRANSFER • **INCOMING CALLS MAY BE TRANSFERRED TO ANY STATION WITHIN YOUR CENTRANET SYSTEM OR TO ANY 7-DIGIT CALNET NUMBER.**
• **OUTGOING CALLS (TO NUMBERS OUTSIDE YOUR CENTRANET SYSTEM) MAY BE TRANSFERRED ONLY TO ANOTHER STATION WITHIN YOUR CENTRANET SYSTEM.**

TRANSFER

- Depress Switchhook Once
 - Listen for Recall Dial Tone
 - Dial Number
- When Ringing is Heard, Hang Up,
or *

CONSULTATION

(Talk To Another Number Without
Being Heard By Caller)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number *
- Consult
- When Consulted Party Hangs Up,
Depress Switchhook to Return
to Caller

3-WAY CALLING

(Add Another Number To A
Call In Progress)

- Depress Switchhook Once
 - Listen for Recall Dial Tone
 - Dial Number *
 - Announce the Call
 - Depress Switchhook to Establish a
3-Way Conversation
- (One party can hang up, leaving a
2-way conversation as long as a
CentraNet station within your system
remains on the line.)

* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing.

WHEN
CALLING
FROM

LOS ANGELES CENTREX

640 /647 /649—CALNET PREFIX USERS ONLY

TO CALL

Listen for dial tone then—DIAL

• ANOTHER STATION WITHIN YOUR SYSTEM	5-Digit Station Number
• CALNET 7-DIGIT NUMBERS	8 + 7-Digit CALNET Number
• PUBLIC NUMBERS	
— Local Numbers <i>(Usage Charges Apply)</i>	9 + 7-Digit Public Number Check Public Telephone Directory
— Long Distance Numbers Within Your Area Code	9 + 7-Digit Public Number
— Long Distance Numbers Outside Your Area Code	
— Within California	9 + 1 + Area Code + 7-Digit Public Number
— Outside California (Within U.S.)	8 + Area Code + 7-Digit Public Number
— Calls to Route Only Via CALNET	9 + 1 + Area Code + 7-Digit Public Number
— Calls to Route Via CALNET or Toll	9 + 011 + Country Code + City Code + Public Number
— Outside Continental U.S.	(See Instructions in Public Telephone Directory)
• INFORMATION	
— CALNET Numbers (8:00 a.m.—5:00 p.m.)	8 + 437-9900
— TDD Only	8 + 437-9901
— Public Numbers	
— Directory Assistance Within Your Area Code <i>(Charges Apply When Calls Exceed Allowance)</i>	9 + 411
— Directory Assistance Outside Your Area Code	9 + 1 + Area Code + 555-1212
— WATS Toll-Free (800) Numbers <i>(Many businesses have WATS numbers. If so, use the toll-free number.)</i>	9 + 1 + 800 + 555-1212
• DIRECTORY INFORMATION SERVICE	
— State (8:00 a.m.—5:00 p.m.)	8 + 437-9900
— TDD Only	8 + 437-9901
— Telephone Company	9 + 0
• CONFERENCE CALLS	
— Telephone Company	9 + 0—Ask for Conference Operator
• TELEPHONE TROUBLE PROCEDURE	See Instructions Page A-5

TRANSFER • **INCOMING CALLS MAY BE TRANSFERRED TO ANY STATION WITHIN YOUR CENTREX SYSTEM, CALNET OR PUBLIC NUMBER.**
• **OUTGOING CALLS (TO NUMBERS OUTSIDE YOUR CENTREX SYSTEM) MAY BE TRANSFERRED ONLY TO ANOTHER STATION WITHIN YOUR CENTREX SYSTEM.**

TRANSFER

- Depress Switchhook Once
 - Listen for Recall Dial Tone
 - Dial Number
- When Ringing is Heard, Hang Up,
or *

CONSULTATION

(Talk To Another Number Without
Being Heard By Caller)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number *
- Consult
- When Consulted Party Hangs Up,
Depress Switchhook to Return
to Caller

3-WAY CALLING

(Add Another Number To A
Call In Progress)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number *
- Announce the Call
- Depress Switchhook to Establish a
3-Way Conversation

(One party can hang up, leaving a
2-way conversation as long as a
Centrex station within your system
remains on the line.)

* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing.

MARYSVILLE CENTREX

457—CALNET PREFIX USERS ONLY

TO CALL

Listen for dial tone then—DIAL

<ul style="list-style-type: none"> • ANOTHER STATION WITHIN YOUR SYSTEM • CALNET 7-DIGIT NUMBERS • PUBLIC NUMBERS <ul style="list-style-type: none"> —Local Numbers <i>(Usage Charges Apply)</i> —Long Distance Numbers Within Your Area Code —Long Distance Numbers Outside Your Area Code <ul style="list-style-type: none"> —Within California —Outside California (Within U.S.) <ul style="list-style-type: none"> —Calls to Route Only Via CALNET —Calls to Route Via CALNET or Toll —Outside Continental U.S. • INFORMATION <ul style="list-style-type: none"> — CALNET Numbers (8:00 a.m.—5:00 p.m.) <ul style="list-style-type: none"> —TDD Only —Public Numbers <ul style="list-style-type: none"> —Directory Assistance Within Your Area Code <i>(Charges Apply When Calls Exceed Allowance)</i> —Directory Assistance Outside Your Area Code —WATS Toll-Free (800) Numbers <i>(Many businesses have WATS numbers. If so, use the toll-free number.)</i> • DIRECTORY INFORMATION SERVICE <ul style="list-style-type: none"> —State (8:00 a.m.—5:00 p.m.) <ul style="list-style-type: none"> —TDD Only —Telephone Company • CONFERENCE CALLS <ul style="list-style-type: none"> —Telephone Company • TELEPHONE TROUBLE PROCEDURE 	<p>4-Digit Station Number 8 + 7-Digit CALNET Number</p> <p>9 + 7-Digit Public Number Check Public Telephone Directory 9 + 7-Digit Public Number</p> <p>9 + 1 + Area Code + 7-Digit Public Number</p> <p>8 + Area Code + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 9 + 011 + Country Code + City Code + Public Number <i>(See Instructions in Public Telephone Directory)</i></p> <p>8 + 437-9900 8 + 437-9901</p> <p>9 + 411</p> <p>9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212</p> <p>8 + 437-9900 8 + 437-9901 9 + 0</p> <p>9 + 0—Ask for Conference Operator See Instructions Page A-5</p>
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TRANSFER • **INCOMING CALLS MAY BE TRANSFERRED TO ANY STATION WITHIN YOUR CENTREX SYSTEM, CALNET OR PUBLIC NUMBER.**
• **OUTGOING CALLS (TO NUMBERS OUTSIDE YOUR CENTREX SYSTEM) MAY BE TRANSFERRED ONLY TO ANOTHER STATION WITHIN YOUR CENTREX SYSTEM.**

TRANSFER

- Depress Switchhook Once
 - Listen for Recall Dial Tone
 - Dial Number
- When Ringing is Heard, Hang Up,
or *

CONSULTATION

*(Talk To Another Number Without
Being Heard By Caller)*

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number *
- Consult
- When Consulted Party Hangs Up,
Depress Switchhook to Return
to Caller

3-WAY CALLING

*(Add Another Number To A
Call In Progress)*

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number *
- Announce the Call
- Depress Switchhook to Establish a
3-Way Conversation

*(One party can hang up, leaving a
2-way conversation as long as a
Centrex station within your system
remains on the line.)*

* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing.

**WHEN
CALLING
FROM**

OAKLAND CENTREX

541 /542 /561—CALNET PREFIX USERS ONLY

TO CALL

Listen for dial tone then—DIAL

• ANOTHER STATION WITHIN YOUR SYSTEM	5-Digit Station Number
• CALNET 7-DIGIT NUMBERS	8 + 7-Digit CALNET Number
• PUBLIC NUMBERS	
—Local Numbers <i>(Usage Charges Apply)</i>	9 + 7-Digit Public Number Check Public Telephone Directory
—Long Distance Numbers Within Your Area Code	9 + 7-Digit Public Number
—Long Distance Numbers Outside Your Area Code	
—Within California	9 + 1 + Area Code + 7-Digit Public Number
—Outside California (Within U.S.)	8 + Area Code + 7-Digit Public Number
—Calls to Route Only Via CALNET	9 + 1 + Area Code + 7-Digit Public Number
—Calls to Route Via CALNET or Toll	9 + 011 + Country Code + City Code + Public Number
—Outside Continental U.S.	(See Instructions in Public Telephone Directory)
• INFORMATION	
— CALNET Numbers (8:00 a.m.—5:00 p.m.)	8 + 437-9900
—TDD Only	8 + 437-9901
—Public Numbers	
—Directory Assistance Within Your Area Code <i>(Charges Apply When Calls Exceed Allowance)</i>	9 + 411
—Directory Assistance Outside Your Area Code	9 + 1 + Area Code + 555-1212
—WATS Toll-Free (800) Numbers <i>(Many businesses have WATS numbers. If so, use the toll-free number.)</i>	9 + 1 + 800 + 555-1212
• DIRECTORY INFORMATION SERVICE	
—State (8:00 a.m.—5:00 p.m.)	8 + 437-9900
—TDD Only	8 + 437-9901
—Telephone Company	9 + 0
• CONFERENCE CALLS	
—Telephone Company	9 + 0—Ask for Conference Operator
• TELEPHONE TROUBLE PROCEDURE	See Instructions Page A-5

TRANSFER • **INCOMING CALLS MAY BE TRANSFERRED TO ANY STATION WITHIN YOUR CENTREX SYSTEM, CALNET OR PUBLIC NUMBER.**
• **OUTGOING CALLS (TO NUMBERS OUTSIDE YOUR CENTREX SYSTEM) MAY BE TRANSFERRED ONLY TO ANOTHER STATION WITHIN YOUR CENTREX SYSTEM.**

TRANSFER

- Depress Switchhook Once
 - Listen for Recall Dial Tone
 - Dial Number
- When Ringing is Heard, Hang Up,
or *

CONSULTATION

(Talk To Another Number Without
Being Heard By Caller)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number *
- Consult
- When Consulted Party Hangs Up,
Depress Switchhook to Return
to Caller

3-WAY CALLING

(Add Another Number To A
Call In Progress)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number *
- Announce the Call
- Depress Switchhook to Establish a
3-Way Conversation

(One party can hang up, leaving a
2-way conversation as long as a
Centrex station within your system
remains on the line.)

* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing.

OROVILLE CENTREX

474—CALNET PREFIX USERS ONLY

TO CALL	<i>Listen for dial tone then—DIAL</i>
<ul style="list-style-type: none"> • ANOTHER STATION WITHIN YOUR SYSTEM • CALNET 7-DIGIT NUMBERS • PUBLIC NUMBERS <ul style="list-style-type: none"> —Local Numbers <i>(Usage Charges Apply)</i> —Long Distance Numbers Within Your Area Code —Long Distance Numbers Outside Your Area Code <ul style="list-style-type: none"> —Within California —Outside California (Within U.S.) <ul style="list-style-type: none"> —Calls to Route Only Via CALNET —Calls to Route Via CALNET or Toll —Outside Continental U.S. 	<p>4-Digit Station Number 8 + 7-Digit CALNET Number</p> <p>9 + 7-Digit Public Number Check Public Telephone Directory 9 + 7-Digit Public Number</p> <p>9 + 1 + Area Code + 7-Digit Public Number</p> <p>8 + Area Code + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)</p>
<ul style="list-style-type: none"> • INFORMATION <ul style="list-style-type: none"> — CALNET Numbers (8:00 a.m.—5:00 p.m.) <ul style="list-style-type: none"> —TDD Only —Public Numbers <ul style="list-style-type: none"> —Directory Assistance Within Your Area Code <i>(Charges Apply When Calls Exceed Allowance)</i> —Directory Assistance Outside Your Area Code —WATS Toll-Free (800) Numbers <i>(Many businesses have WATS numbers. If so, use the toll-free number.)</i> 	<p>8 + 437-9900 8 + 437-9901</p> <p>9 + 411</p> <p>9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212</p>
<ul style="list-style-type: none"> • DIRECTORY INFORMATION SERVICE <ul style="list-style-type: none"> —State (8:00 a.m.—5:00 p.m.) <ul style="list-style-type: none"> —TDD Only —Telephone Company 	<p>8 + 437-9900 8 + 437-9901 9 + 0</p>
<ul style="list-style-type: none"> • CONFERENCE CALLS <ul style="list-style-type: none"> —6 Port (See Instructions Page A-7 Side B) —Telephone Company 	<p>118 9 + 0—Ask for Conference Operator</p>
<ul style="list-style-type: none"> • TELEPHONE TROUBLE PROCEDURE 	<p>See Instructions Page A-5</p>

TRANSFER • INCOMING CALLS MAY BE TRANSFERRED TO ANY STATION WITHIN YOUR CENTREX SYSTEM, CALNET OR PUBLIC NUMBER.
• OUTGOING CALLS (TO NUMBERS OUTSIDE YOUR CENTREX SYSTEM) MAY BE TRANSFERRED ONLY TO ANOTHER STATION WITHIN YOUR CENTREX SYSTEM.

TRANSFER

- Depress Switchhook Once
 - Listen for Recall Dial Tone
 - Dial Number
- When Ringing is Heard, Hang Up,
or *

CONSULTATION

- (Talk To Another Number Without Being Heard By Caller)
- Depress Switchhook Once
 - Listen for Recall Dial Tone
 - Dial Number *
 - Consult
 - When Consulted Party Hangs Up, Depress Switchhook to Return to Caller

3-WAY CALLING

- (Add Another Number To A Call In Progress)
- Depress Switchhook Once
 - Listen for Recall Dial Tone
 - Dial Number *
 - Announce the Call
 - Depress Switchhook to Establish a 3-Way Conversation
- (One party can hang up, leaving a 2-way conversation as long as a Centrex station within your system remains on the line.)

* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing.

REDDING CENTREX

442—CALNET PREFIX USERS ONLY

TO CALL

Listen for dial tone then—DIAL

<ul style="list-style-type: none"> • ANOTHER STATION WITHIN YOUR SYSTEM • CALNET 7-DIGIT NUMBERS • PUBLIC NUMBERS <ul style="list-style-type: none"> —Local Numbers <i>(Usage Charges Apply)</i> —Long Distance Numbers Within Your Area Code —Long Distance Numbers Outside Your Area Code <ul style="list-style-type: none"> —Within California —Outside California (Within U.S.) <ul style="list-style-type: none"> —Calls to Route Only Via CALNET —Calls to Route Via CALNET or Toll —Outside Continental U.S. • INFORMATION <ul style="list-style-type: none"> — CALNET Numbers (8:00 a.m.—5:00 p.m.) <ul style="list-style-type: none"> —TDD Only —Public Numbers <ul style="list-style-type: none"> —Directory Assistance Within Your Area Code <i>(Charges Apply When Calls Exceed Allowance)</i> —Directory Assistance Outside Your Area Code —WATS Toll-Free (800) Numbers <i>(Many businesses have WATS numbers. If so, use the toll-free number.)</i> • DIRECTORY INFORMATION SERVICE <ul style="list-style-type: none"> —State (8:00 a.m.—5:00 p.m.) <ul style="list-style-type: none"> —TDD Only —Telephone Company • CONFERENCE CALLS <ul style="list-style-type: none"> —Telephone Company • TELEPHONE TROUBLE PROCEDURE 	<p>4-Digit Station Number #8 + 7-Digit CALNET Number</p> <p>9 + 7-Digit Public Number Check Public Telephone Directory 9 + 7-Digit Public Number</p> <p>9 + 1 + Area Code + 7-Digit Public Number</p> <p>#8 + Area Code + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)</p> <p>#8 + 437-9900 #8 + 437-9901</p> <p>9 + 411</p> <p>9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212</p> <p>#8 + 437-9900 #8 + 437-9901 9 + 0</p> <p>9 + 0—Ask for Conference Operator See Instructions Page A-5</p>
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TRANSFER • **INCOMING CALLS MAY BE TRANSFERRED TO ANY STATION WITHIN YOUR CENTREX SYSTEM, CALNET OR PUBLIC NUMBER.**
• **OUTGOING CALLS (TO NUMBERS OUTSIDE YOUR CENTREX SYSTEM) MAY BE TRANSFERRED ONLY TO ANOTHER STATION WITHIN YOUR CENTREX SYSTEM.**

TRANSFER

- Depress Switchhook Once
 - Listen for Recall Dial Tone
 - Dial Number
- When Ringing is Heard, Hang Up,
or *

CONSULTATION

(Talk To Another Number Without
Being Heard By Caller)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number *
- Consult
- When Consulted Party Hangs Up,
Depress Switchhook to Return
to Caller

3-WAY CALLING

(Add Another Number To A
Call In Progress)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number *
- Announce the Call
- Depress Switchhook to Establish a
3-Way Conversation

(One party can hang up, leaving a
2-way conversation as long as a
Centrex station within your system
remains on the line.)

* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing.

RIVERSIDE CENTREX

632—CALNET PREFIX USERS ONLY

TO CALL

Listen for dial tone then—DIAL

<ul style="list-style-type: none"> • ANOTHER STATION WITHIN YOUR SYSTEM • CALNET 7-DIGIT NUMBERS • PUBLIC NUMBERS <ul style="list-style-type: none"> —Local Numbers <i>(Zone Usage Measurement Charges Apply)</i> —Long Distance Numbers Within Your Area Code —Long Distance Numbers Outside Your Area Code <ul style="list-style-type: none"> —Within California —Outside California (Within U.S.) <ul style="list-style-type: none"> —Calls to Route Only Via CALNET —Calls to Route Via CALNET or Toll —Outside Continental U.S. • INFORMATION <ul style="list-style-type: none"> — CALNET Numbers (8:00 a.m.—5:00 p.m.) <ul style="list-style-type: none"> —TDD Only —Public Numbers <ul style="list-style-type: none"> —Directory Assistance Within Your Area Code <i>(Charges Apply When Calls Exceed Allowance)</i> —Directory Assistance Outside Your Area Code —WATS Toll-Free (800) Numbers <i>(Many businesses have WATS numbers. If so, use the toll-free number.)</i> • DIRECTORY INFORMATION SERVICE <ul style="list-style-type: none"> —State (8:00 a.m.—5:00 p.m.) —TDD Only —Telephone Company • CONFERENCE CALLS <ul style="list-style-type: none"> —Telephone Company • TELEPHONE TROUBLE PROCEDURE 	<p>4-Digit Station Number 8 + 7-Digit CALNET Number</p> <p>9 + 7-Digit Public Number Check Public Telephone Directory 9 + 7-Digit Public Number</p> <p>9 + 1 + Area Code + 7-Digit Public Number</p> <p>8 + Area Code + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 9 + 011 + Country Code + City Code + Public Number <i>(See Instructions in Public Telephone Directory)</i></p> <p>8 + 437-9900 8 + 437-9901</p> <p>9 + 411</p> <p>9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212</p> <p>8 + 437-9900 8 + 437-9901 9 + 0</p> <p>9 + 0—Ask for Conference Operator See Instructions Page A-5</p>
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TRANSFER • **INCOMING CALLS MAY BE TRANSFERRED TO ANY STATION WITHIN YOUR CENTREX SYSTEM, CALNET OR PUBLIC NUMBER.**
• **OUTGOING CALLS (TO NUMBERS OUTSIDE YOUR CENTREX SYSTEM) MAY BE TRANSFERRED ONLY TO ANOTHER STATION WITHIN YOUR CENTREX SYSTEM.**

TRANSFER

- Depress Switchhook Once
 - Listen for Recall Dial Tone
 - Dial Number
- When Ringing is Heard, Hang Up,
or *

CONSULTATION

(Talk To Another Number Without
Being Heard By Caller)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number *
- Consult
- When Consulted Party Hangs Up,
Depress Switchhook to Return
to Caller

3-WAY CALLING

(Add Another Number To A
Call In Progress)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number *
- Announce the Call
- Depress Switchhook to Establish a
3-Way Conversation

(One party can hang up, leaving a
2-way conversation as long as a
Centrex station within your system
remains on the line.)

* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing.

**WHEN
CALLING
FROM**

SACRAMENTO CENTREX

437 /452 /453 /461 /464

—CALNET PREFIX USERS ONLY

TO CALL	<i>Listen for dial tone then—DIAL</i>
<ul style="list-style-type: none"> • ANOTHER STATION WITHIN YOUR SYSTEM • CALNET 7-DIGIT NUMBERS • PUBLIC NUMBERS <ul style="list-style-type: none"> —Local Numbers <i>(Usage Charges Apply)</i> —Long Distance Numbers Within Your Area Code —Long Distance Numbers Outside Your Area Code <ul style="list-style-type: none"> —Within California —Outside California (Within U.S.) <ul style="list-style-type: none"> —Calls to Route Via CALNET or Toll —Outside Continental U.S. (If call is blocked, contact Agency Telecommunications Representative) 	5-Digit Station Number 8 + 7-Digit CALNET Number 9 + 7-Digit Public Number Check Public Telephone Directory 9 + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)
<ul style="list-style-type: none"> • INFORMATION <ul style="list-style-type: none"> —Time — CALNET Numbers (8:00 a.m.–5:00 p.m.) <ul style="list-style-type: none"> —TDD Only —Public Numbers <ul style="list-style-type: none"> —Directory Assistance Within Your Area Code <i>(Charges Apply)</i> —Directory Assistance Outside Your Area Code —WATS Toll-Free (800) Numbers <i>(Many businesses have WATS numbers. If so, use the toll-free number.)</i> • DIRECTORY INFORMATION SERVICE <ul style="list-style-type: none"> —State (8:00 a.m.–5:00 p.m.) —TDD Only —Telephone Company • CONFERENCE CALLS <ul style="list-style-type: none"> —6 Port (See Instructions Page A-7 Side B) • TELEPHONE TROUBLE PROCEDURE 	186 7-9900 7-9901 9 + 411 9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212 7-9900 7-9901 9 + 0 116 Activate—117 Cancel See Instructions Page A-5

TRANSFER • **INCOMING CALLS MAY BE TRANSFERRED TO ANY STATION WITHIN YOUR CENTREX SYSTEM, CALNET OR PUBLIC NUMBER.**
 • **OUTGOING CALLS (TO NUMBERS OUTSIDE YOUR CENTREX SYSTEM) MAY BE TRANSFERRED ONLY TO ANOTHER STATION WITHIN YOUR CENTREX SYSTEM.**

TRANSFER

- Depress Switchhook Once
 - Listen for Recall Dial Tone
 - Dial Number
- When Ringing is Heard, Hang Up,
or *

CONSULTATION

- (Talk To Another Number Without Being Heard By Caller)
- Depress Switchhook Once
 - Listen for Recall Dial Tone
 - Dial Number *
 - Consult
 - When Consulted Party Hangs Up, Depress Switchhook to Return to Caller

3-WAY CALLING

- (Add Another Number To A Call In Progress)
- Depress Switchhook Once
 - Listen for Recall Dial Tone
 - Dial Number *
 - Announce the Call
 - Depress Switchhook to Establish a 3-Way Conversation
- (One party can hang up, leaving a 2-way conversation as long as a CALDEX station within your system remains on the line.)

* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing.

WHEN
CALLING
FROM

SACRAMENTO CITYWIDE CENTREX

**424 /433 /434 /435 /436 /454 /467 /
469 /471 /473 /479 /481 /485 /492 /
494 /498 —CALNET PREFIX USERS ONLY**

TO CALL

Listen for dial tone then—DIAL

<ul style="list-style-type: none">• ANOTHER STATION WITHIN YOUR SYSTEM, or Sacramento CALDEX• CALNET 7-DIGIT NUMBERS• PUBLIC NUMBERS<ul style="list-style-type: none">—Local Numbers (Usage Charges Apply)—Long Distance Numbers Within Your Area Code—Long Distance Numbers Outside Your Area Code<ul style="list-style-type: none">—Within California—Outside California (Within U.S.)<ul style="list-style-type: none">—Calls to Route Only Via CALNET—Calls to Route Via CALNET or Toll—Outside Continental U.S.• INFORMATION<ul style="list-style-type: none">—Time—CALNET Numbers (8:00 a.m.—5:00 p.m.)<ul style="list-style-type: none">—TDD Only—Public Numbers<ul style="list-style-type: none">—Directory Assistance Within Your Area Code (Charges Apply When Calls Exceed Allowance)—Directory Assistance Outside Your Area Code—WATS Toll-Free (800) Numbers (Many businesses have WATS numbers. If so, use the toll-free number.)• DIRECTORY INFORMATION SERVICE<ul style="list-style-type: none">—State (8:00 a.m.—5:00 p.m.)<ul style="list-style-type: none">—TDD Only—Telephone Company• CONFERENCE CALLS<ul style="list-style-type: none">—6 Port (See Instructions Page A-7 Side B)—Telephone Company• TELEPHONE TROUBLE PROCEDURE	<p>7-Digit Station Number 8 + 7-Digit CALNET Number</p> <p>9 + 7-Digit Public Number Check Public Telephone Directory 9 +7-Digit Public Number</p> <p>9 + 1 + Area Code + 7-Digit Public Number</p> <p>8 + Area Code + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)</p> <p>186 8 + 437-9900 8 + 437-9901</p> <p>9 + 411</p> <p>9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212</p> <p>657-9900 657-9901 9 + 0</p> <p>116 Activate—117 Cancel 9 + 0—Ask for Conference Operator See Instructions Page A-5</p>
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TRANSFER • **INCOMING CALLS MAY BE TRANSFERRED TO ANY STATION WITHIN YOUR CENTREX SYSTEM, CALNET OR PUBLIC NUMBER.**
• **OUTGOING CALLS (TO NUMBERS OUTSIDE YOUR CENTREX SYSTEM) MAY BE TRANSFERRED ONLY TO ANOTHER STATION WITHIN YOUR CENTREX SYSTEM.**

TRANSFER

- Depress Switchhook Once
 - Listen for Recall Dial Tone
 - Dial Number
- When Ringing is Heard, Hang Up,
or *

CONSULTATION

(Talk To Another Number Without
Being Heard By Caller)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number *
- Consult
- When Consulted Party Hangs Up,
Depress Switchhook to Return
to Caller

3-WAY CALLING

(Add Another Number To A
Call In Progress)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number *
- Announce the Call
- Depress Switchhook to Establish a
3-Way Conversation

(One party can hang up, leaving a
2-way conversation as long as a
Centrex station within your system
remains on the line.)

* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing.

WHEN
CALLING
FROM

SAN BERNARDINO CENTRANET

670—CALNET PREFIX USERS ONLY

TO CALL

Listen for dial tone then—DIAL

- | | |
|--|---|
| <ul style="list-style-type: none">• ANOTHER STATION WITHIN YOUR SYSTEM• CALNET 7-DIGIT NUMBERS• PUBLIC NUMBERS<ul style="list-style-type: none">—Local Numbers
(Usage Charges Apply)—Long Distance Numbers Within Your Area Code—Long Distance Numbers Outside Your Area Code<ul style="list-style-type: none">—Within California—Outside California (Within U.S.)<ul style="list-style-type: none">—Calls to Route Only Via CALNET—Calls to Route Via CALNET or Toll—Outside Continental U.S.• INFORMATION<ul style="list-style-type: none">— CALNET Numbers (8:00 a.m.—5:00 p.m.)<ul style="list-style-type: none">—TDD Only—Public Numbers<ul style="list-style-type: none">—Directory Assistance Within Your Area Code
(Charges Apply When Calls Exceed Allowance)—Directory Assistance Outside Your Area Code—WATS Toll-Free (800) Numbers
(Many businesses have WATS numbers.
If so, use the toll-free number.)• DIRECTORY INFORMATION SERVICE<ul style="list-style-type: none">—State (8:00 a.m.—5:00 p.m.)—TDD Only—Telephone Company• CONFERENCE CALLS<ul style="list-style-type: none">—Telephone Company• TELEPHONE TROUBLE PROCEDURE | <p>4-Digit Station Number
8 + 7-Digit CALNET Number</p> <p>9 + 7-Digit Public Number
Check Public Telephone Directory
9 + 7-Digit Public Number</p> <p>9 + 1 + Area Code + 7-Digit Public Number</p> <p>8 + Area Code + 7-Digit Public Number
9 + 1 + Area Code + 7-Digit Public Number
9 + 011 + Country Code + City Code
+ Public Number
(See Instructions in Public Telephone Directory)</p> <p>8 + 437-9900
8 + 437-9901</p> <p>9 + 411</p> <p>9 + 1 + Area Code + 555-1212
9 + 1 + 800 + 555-1212</p> <p>8 + 437-9900
8 + 437-9901
9 + 0</p> <p>9 + 0—Ask for Conference Operator
See Instructions Page A-5</p> |
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TRANSFER • **INCOMING CALLS MAY BE TRANSFERRED TO ANY STATION WITHIN YOUR CENTRANET SYSTEM, CALNET OR PUBLIC NUMBER.**
• **OUTGOING CALLS (TO NUMBERS OUTSIDE YOUR CENTRANET SYSTEM) MAY BE TRANSFERRED ONLY TO ANOTHER STATION WITHIN YOUR CENTRANET SYSTEM.**

TRANSFER

- Depress Switchhook Once
 - Listen for Recall Dial Tone
 - Dial Number
- When Ringing is Heard, Hang Up,
or *

CONSULTATION

(Talk To Another Number Without
Being Heard By Caller)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number *
- Consult
- When Consulted Party Hangs Up,
Depress Switchhook to Return
to Caller

3-WAY CALLING

(Add Another Number To A
Call In Progress)

- Depress Switchhook Once
 - Listen for Recall Dial Tone
 - Dial Number *
 - Announce the Call
 - Depress Switchhook to Establish a
3-Way Conversation
- (One party can hang up, leaving a
2-way conversation as long as a
CentraNet station within your system
remains on the line.)

* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing.

SAN DIEGO CENTREX

688—CALNET PREFIX USERS ONLY

TO CALL

Listen for dial tone then—DIAL

<ul style="list-style-type: none"> • ANOTHER STATION WITHIN YOUR SYSTEM • CALNET 7-DIGIT NUMBERS • PUBLIC NUMBERS <ul style="list-style-type: none"> —Local Numbers (Usage Charges Apply) —Long Distance Numbers Within Your Area Code —Long Distance Numbers Outside Your Area Code <ul style="list-style-type: none"> —Within California —Outside California (Within U.S.) <ul style="list-style-type: none"> —Calls to Route Only Via CALNET —Calls to Route Via CALNET or Toll —Outside Continental U.S. • INFORMATION <ul style="list-style-type: none"> — CALNET Numbers (8:00 a.m.—5:00 p.m.) <ul style="list-style-type: none"> —TDD Only —Public Numbers <ul style="list-style-type: none"> —Directory Assistance Within Your Area Code (Charges Apply When Calls Exceed Allowance) —Directory Assistance Outside Your Area Code —WATS Toll-Free (800) Numbers (Many businesses have WATS numbers. If so, use the toll-free number.) • DIRECTORY INFORMATION SERVICE <ul style="list-style-type: none"> —State (8:00 a.m.—5:00 p.m.) <ul style="list-style-type: none"> —TDD Only —Telephone Company • CONFERENCE CALLS <ul style="list-style-type: none"> —6 Port (See Instructions Page A-7 Side B) —Telephone Company • TELEPHONE TROUBLE PROCEDURE 	<p>4-Digit Station Number 8 + 7-Digit CALNET Number</p> <p>9 + 7-Digit Public Number Check Public Telephone Directory 9 + 7-Digit Public Number</p> <p>9 + 1 + Area Code + 7-Digit Public Number</p> <p>8 + Area Code + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)</p> <p>8 + 437-9900 8 + 437-9901</p> <p>9 + 411</p> <p>9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212</p> <p>8 + 437-9900 8 + 437-9901 9 + 0</p> <p>182 9 + 0—Ask for Conference Operator See Instructions Page A-5</p>
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TRANSFER • INCOMING CALLS MAY BE TRANSFERRED TO ANY STATION WITHIN YOUR CENTREX SYSTEM, CALNET OR PUBLIC NUMBER.
• OUTGOING CALLS (TO NUMBERS OUTSIDE YOUR CENTREX SYSTEM) MAY BE TRANSFERRED ONLY TO ANOTHER STATION WITHIN YOUR CENTREX SYSTEM.

TRANSFER

- Depress Switchhook Once
 - Listen for Recall Dial Tone
 - Dial Number
- When Ringing is Heard, Hang Up,
or *

CONSULTATION

- (Talk To Another Number Without Being Heard By Caller)
- Depress Switchhook Once
 - Listen for Recall Dial Tone
 - Dial Number *
 - Consult
 - When Consulted Party Hangs Up, Depress Switchhook to Return to Caller

3-WAY CALLING

- (Add Another Number To A Call In Progress)
- Depress Switchhook Once
 - Listen for Recall Dial Tone
 - Dial Number *
 - Announce the Call
 - Depress Switchhook to Establish a 3-Way Conversation
- (One party can hang up, leaving a 2-way conversation as long as a Centrex station within your system remains on the line.)

* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing.

SAN DIEGO CENTREX

734—CALNET PREFIX USERS ONLY

TO CALL

Listen for dial tone then—DIAL

<ul style="list-style-type: none"> • ANOTHER STATION WITHIN YOUR SYSTEM • CALNET 7-DIGIT NUMBERS • PUBLIC NUMBERS <ul style="list-style-type: none"> —Local Numbers (Usage Charges Apply) —Long Distance Numbers Within Your Area Code —Long Distance Numbers Outside Your Area Code <ul style="list-style-type: none"> —Within California —Outside California (Within U.S.) <ul style="list-style-type: none"> —Calls to Route Only Via CALNET —Calls to Route Via CALNET or Toll —Outside Continental U.S. • INFORMATION <ul style="list-style-type: none"> — CALNET Numbers (8:00 a.m.—5:00 p.m.) <ul style="list-style-type: none"> —TDD Only —Public Numbers <ul style="list-style-type: none"> —Directory Assistance Within Your Area Code (Charges Apply When Calls Exceed Allowance) —Directory Assistance Outside Your Area Code —WATS Toll-Free (800) Numbers (Many businesses have WATS numbers. If so, use the toll-free number.) • DIRECTORY INFORMATION SERVICE <ul style="list-style-type: none"> —State (8:00 a.m.—5:00 p.m.) <ul style="list-style-type: none"> —TDD Only —Telephone Company • CONFERENCE CALLS <ul style="list-style-type: none"> —Telephone Company • TELEPHONE TROUBLE PROCEDURE 	<p>4-Digit Station Number 8 + 7-Digit CALNET Number</p> <p>9 + 7-Digit Public Number Check Public Telephone Directory 9 + 7-Digit Public Number</p> <p>9 + 1 + Area Code + 7-Digit Public Number</p> <p>8 + Area Code + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)</p> <p>8 + 437-9900 8 + 437-9901</p> <p>9 + 411</p> <p>9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212</p> <p>8 + 437-9900 8 + 437-9901 9 + 0</p> <p>9 + 0—Ask for Conference Operator See Instructions Page A-5</p>
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TRANSFER • **INCOMING CALLS MAY BE TRANSFERRED TO ANY STATION WITHIN YOUR CENTREX SYSTEM, CALNET OR PUBLIC NUMBER.**
• **OUTGOING CALLS (TO NUMBERS OUTSIDE YOUR CENTREX SYSTEM) MAY BE TRANSFERRED ONLY TO ANOTHER STATION WITHIN YOUR CENTREX SYSTEM.**

TRANSFER

- Depress Switchhook Once
 - Listen for Recall Dial Tone
 - Dial Number
- When Ringing is Heard, Hang Up,
or *

CONSULTATION

(Talk To Another Number Without
Being Heard By Caller)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number *
- Consult
- When Consulted Party Hangs Up,
Depress Switchhook to Return
to Caller

3-WAY CALLING

(Add Another Number To A
Call In Progress)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number *
- Announce the Call
- Depress Switchhook to Establish a
3-Way Conversation

(One party can hang up, leaving a
2-way conversation as long as a
Centrex station within your system
remains on the line.)

* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing.

**WHEN
CALLING
FROM**

SAN DIEGO CENTREX

625 /740—CALNET PREFIX USERS ONLY

TO CALL

Listen for dial tone then—DIAL

<ul style="list-style-type: none"> • ANOTHER STATION WITHIN YOUR SYSTEM • CALNET 7-DIGIT NUMBERS • PUBLIC NUMBERS <ul style="list-style-type: none"> —Local Numbers <i>(Usage Charges Apply)</i> —Long Distance Numbers Within Your Area Code —Long Distance Numbers Outside Your Area Code <ul style="list-style-type: none"> —Within California —Outside California (Within U.S.) <ul style="list-style-type: none"> —Calls to Route Only Via CALNET —Calls to Route Via CALNET or Toll —Outside Continental U.S. • INFORMATION <ul style="list-style-type: none"> — CALNET Numbers (8:00 a.m.—5:00 p.m.) <ul style="list-style-type: none"> —TDD Only —Public Numbers <ul style="list-style-type: none"> —Directory Assistance Within Your Area Code <i>(Charges Apply When Calls Exceed Allowance)</i> —Directory Assistance Outside Your Area Code —WATS Toll-Free (800) Numbers <i>(Many businesses have WATS numbers. If so, use the toll-free number.)</i> • DIRECTORY INFORMATION SERVICE <ul style="list-style-type: none"> —State (8:00 a.m.—5:00 p.m.) —TDD Only —Telephone Company • CONFERENCE CALLS <ul style="list-style-type: none"> —Telephone Company • TELEPHONE TROUBLE PROCEDURE 	<p>4-Digit Station Number 8 + 7-Digit CALNET Number</p> <p>9 + 7-Digit Public Number Check Public Telephone Directory 9 + 7-Digit Public Number</p> <p>9 + 1 + Area Code + 7-Digit Public Number</p> <p>8 + Area Code + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 9 + 011 + Country Code + City Code + Public Number <i>(See Instructions in Public Telephone Directory)</i></p> <p>8 + 437-9900 8 + 437-9901</p> <p>9 + 411</p> <p>9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212</p> <p>8 + 437-9900 8 + 437-9901 9 + 0</p> <p>9 + 0—Ask for Conference Operator See Instructions Page A-5</p>
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TRANSFER • **INCOMING CALLS MAY BE TRANSFERRED TO ANY STATION WITHIN YOUR CENTREX SYSTEM, CALNET OR PUBLIC NUMBER.**
 • **OUTGOING CALLS (TO NUMBERS OUTSIDE YOUR CENTREX SYSTEM) MAY BE TRANSFERRED ONLY TO ANOTHER STATION WITHIN YOUR CENTREX SYSTEM.**

TRANSFER

- Depress Switchhook Once
 - Listen for Recall Dial Tone
 - Dial Number
- When Ringing is Heard, Hang Up,
or *

CONSULTATION

(Talk To Another Number Without
Being Heard By Caller)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number *
- Consult
- When Consulted Party Hangs Up,
Depress Switchhook to Return
to Caller

3-WAY CALLING

(Add Another Number To A
Call In Progress)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number *
- Announce the Call
- Depress Switchhook to Establish a
3-Way Conversation

(One party can hang up, leaving a
2-way conversation as long as a
Centrex station within your system
remains on the line.)

* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing.

SAN FRANCISCO CENTREX

531 /539—CALNET PREFIX USERS ONLY

TO CALL

Listen for dial tone then—DIAL

• ANOTHER STATION WITHIN YOUR SYSTEM	5-Digit Station Number
• CALNET 7-DIGIT NUMBERS	8 + 7-Digit CALNET Number
• PUBLIC NUMBERS	
— Local Numbers <i>(Usage Charges Apply)</i>	9 + 7-Digit Public Number Check Public Telephone Directory
— Long Distance Numbers Within Your Area Code	9 + 7-Digit Public Number
— Long Distance Numbers Outside Your Area Code	
— Within California	9 + 1 + Area Code + 7-Digit Public Number
— Outside California (Within U.S.)	8 + Area Code + 7-Digit Public Number
— Calls to Route Only Via CALNET	9 + 1 + Area Code + 7-Digit Public Number
— Calls to Route Via CALNET or Toll	9 + 011 + Country Code + City Code + Public Number
— Outside Continental U.S.	(See Instructions in Public Telephone Directory)
• INFORMATION	
— CALNET Numbers (8:00 a.m.—5:00 p.m.)	8 + 437-9900
— TDD Only	8 + 437-9901
— Public Numbers	
— Directory Assistance Within Your Area Code <i>(Charges Apply When Calls Exceed Allowance)</i>	9 + 411
— Directory Assistance Outside Your Area Code	9 + 1 + Area Code + 555-1212
— WATS Toll-Free (800) Numbers <i>(Many businesses have WATS numbers. If so, use the toll-free number.)</i>	9 + 1 + 800 + 555-1212
• DIRECTORY INFORMATION SERVICE	
— State (8:00 a.m.—5:00 p.m.)	8 + 437-9900
— TDD Only	8 + 437-9901
— Telephone Company	9 + 0
• CONFERENCE CALLS	
— Telephone Company	9 + 0—Ask for Conference Operator
• TELEPHONE TROUBLE PROCEDURE	See Instructions Page A-5

TRANSFER • **INCOMING CALLS MAY BE TRANSFERRED TO ANY STATION WITHIN YOUR CENTREX SYSTEM, CALNET OR PUBLIC NUMBER.**
• **OUTGOING CALLS (TO NUMBERS OUTSIDE YOUR CENTREX SYSTEM) MAY BE TRANSFERRED ONLY TO ANOTHER STATION WITHIN YOUR CENTREX SYSTEM.**

TRANSFER

- Depress Switchhook Once
 - Listen for Recall Dial Tone
 - Dial Number
- When Ringing is Heard, Hang Up,
or *

CONSULTATION

(Talk To Another Number Without
Being Heard By Caller)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number *
- Consult
- When Consulted Party Hangs Up,
Depress Switchhook to Return
to Caller

3-WAY CALLING

(Add Another Number To A
Call In Progress)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number *
- Announce the Call
- Depress Switchhook to Establish a
3-Way Conversation

(One party can hang up, leaving a
2-way conversation as long as a
Centrex station within your system
remains on the line.)

* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing.

SAN FRANCISCO CENTREX

593 /597—CALNET PREFIX USERS ONLY

TO CALL

Listen for dial tone then—DIAL

• ANOTHER STATION WITHIN YOUR SYSTEM	5-Digit Station Number
• CALNET 7-DIGIT NUMBERS	8 + 7-Digit CALNET Number
• PUBLIC NUMBERS	
—Local Numbers <i>(Usage Charges Apply)</i>	9 + 7-Digit Public Number Check Public Telephone Directory
—Long Distance Numbers Within Your Area Code	9 + 7-Digit Public Number
—Long Distance Numbers Outside Your Area Code	
—Within California	9 + 1 + Area Code + 7-Digit Public Number
—Outside California (Within U.S.)	8 + Area Code + 7-Digit Public Number
—Calls to Route Only Via CALNET	9 + 1 + Area Code + 7-Digit Public Number
—Calls to Route Via CALNET or Toll	9 + 011 + Country Code + City Code + Public Number
—Outside Continental U.S.	(See Instructions in Public Telephone Directory)
• INFORMATION	
— CALNET Numbers (8:00 a.m.—5:00 p.m.)	8 + 437-9900
—TDD Only	8 + 437-9901
—Public Numbers	
—Directory Assistance Within Your Area Code <i>(Charges Apply When Calls Exceed Allowance)</i>	9 + 411
—Directory Assistance Outside Your Area Code	9 + 1 + Area Code + 555-1212
—WATS Toll-Free (800) Numbers <i>(Many businesses have WATS numbers. If so, use the toll-free number.)</i>	9 + 1 + 800 + 555-1212
• DIRECTORY INFORMATION SERVICE	
—State (8:00 a.m.—5:00 p.m.)	8 + 437-9900
—TDD Only	8 + 437-9901
—Telephone Company	9 + 0
• CONFERENCE CALLS	
—Telephone Company	9 + 0—Ask for Conference Operator
• TELEPHONE TROUBLE PROCEDURE	See Instructions Page A-5

TRANSFER • **INCOMING CALLS MAY BE TRANSFERRED TO ANY STATION WITHIN YOUR CENTREX SYSTEM, CALNET OR PUBLIC NUMBER.**
• **OUTGOING CALLS (TO NUMBERS OUTSIDE YOUR CENTREX SYSTEM) MAY BE TRANSFERRED ONLY TO ANOTHER STATION WITHIN YOUR CENTREX SYSTEM.**

TRANSFER

- Depress Switchhook Once
 - Listen for Recall Dial Tone
 - Dial Number
- When Ringing is Heard, Hang Up,
or *

CONSULTATION

(Talk To Another Number Without
Being Heard By Caller)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number *
- Consult
- When Consulted Party Hangs Up,
Depress Switchhook to Return
to Caller

3-WAY CALLING

(Add Another Number To A
Call In Progress)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number *
- Announce the Call
- Depress Switchhook to Establish a
3-Way Conversation

(One party can hang up, leaving a
2-way conversation as long as a
Centrex station within your system
remains on the line.)

* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing.

SAN JOSE CENTREX

522—CALNET PREFIX USERS ONLY

TO CALL

Listen for dial tone then—DIAL

<ul style="list-style-type: none"> • ANOTHER STATION WITHIN YOUR SYSTEM • CALNET 7-DIGIT NUMBERS • PUBLIC NUMBERS <ul style="list-style-type: none"> —Local Numbers (Usage Charges Apply) —Long Distance Numbers Within Your Area Code —Long Distance Numbers Outside Your Area Code <ul style="list-style-type: none"> —Within California —Outside California (Within U.S.) <ul style="list-style-type: none"> —Calls to Route Only Via CALNET —Calls to Route Via CALNET or Toll —Outside Continental U.S. • INFORMATION <ul style="list-style-type: none"> — CALNET Numbers (8:00 a.m.—5:00 p.m.) <ul style="list-style-type: none"> —TDD Only —Public Numbers <ul style="list-style-type: none"> —Directory Assistance Within Your Area Code (Charges Apply When Calls Exceed Allowance) —Directory Assistance Outside Your Area Code —WATS Toll-Free (800) Numbers (Many businesses have WATS numbers. If so, use the toll-free number.) • DIRECTORY INFORMATION SERVICE <ul style="list-style-type: none"> —State (8:00 a.m.—5:00 p.m.) <ul style="list-style-type: none"> —TDD Only —Telephone Company • CONFERENCE CALLS <ul style="list-style-type: none"> —6 Port (See Instructions Page A-7 Side B) —Telephone Company • TELEPHONE TROUBLE PROCEDURE 	<p>5-Digit Station Number 8 + 7-Digit CALNET Number</p> <p>9 + 7-Digit Public Number Check Public Telephone Directory 9 + 7-Digit Public Number</p> <p>9 + Area Code + 7-Digit Public Number</p> <p>8 + Area Code + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)</p> <p>8 + 437-9900 8 + 437-9901</p> <p>9 + 411</p> <p>9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212</p> <p>8 + 437-9900 8 + 437-9901 9 + 0</p> <p>100 9 + 0—Ask for Conference Operator See Instructions Page A-5</p>
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TRANSFER • **INCOMING CALLS MAY BE TRANSFERRED TO ANY STATION WITHIN YOUR CENTREX SYSTEM, CALNET OR PUBLIC NUMBER.**
• **OUTGOING CALLS (TO NUMBERS OUTSIDE YOUR CENTREX SYSTEM) MAY BE TRANSFERRED ONLY TO ANOTHER STATION WITHIN YOUR CENTREX SYSTEM.**

TRANSFER

- Depress Switchhook Once
 - Listen for Recall Dial Tone
 - Dial Number
- When Ringing is Heard, Hang Up,
or *

CONSULTATION

- (Talk To Another Number Without
Being Heard By Caller)
- Depress Switchhook Once
 - Listen for Recall Dial Tone
 - Dial Number *
 - Consult
 - When Consulted Party Hangs Up,
Depress Switchhook to Return
to Caller

3-WAY CALLING

- (Add Another Number To A
Call In Progress)
- Depress Switchhook Once
 - Listen for Recall Dial Tone
 - Dial Number *
 - Announce the Call
 - Depress Switchhook to Establish a
3-Way Conversation
- (One party can hang up, leaving a
2-way conversation as long as a
Centrex station within your system
remains on the line.)

* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing.

WHEN
CALLING
FROM

SAN LUIS OBISPO CENTREX

629—CALNET PREFIX USERS ONLY

TO CALL

Listen for dial tone then—DIAL

• ANOTHER STATION WITHIN YOUR SYSTEM	4-Digit Station Number
• CALNET 7-DIGIT NUMBERS	8 + 7-Digit CALNET Number
• PUBLIC NUMBERS	
—Local Numbers <i>(Usage Charges Apply)</i>	9 + 7-Digit Public Number Check Public Telephone Directory
—Long Distance Numbers Within Your Area Code	9 + 7-Digit Public Number
—Long Distance Numbers Outside Your Area Code	
—Within California	9 + 1 + Area Code + 7-Digit Public Number
—Outside California (Within U.S.)	8 + Area Code + 7-Digit Public Number
—Calls to Route Only Via CALNET	9 + 1 + Area Code + 7-Digit Public Number
—Calls to Route Via CALNET or Toll	9 + 011 + Country Code + City Code + Public Number
—Outside Continental U.S.	(See Instructions in Public Telephone Directory)
• INFORMATION	
— CALNET Numbers (8:00 a.m.—5:00 p.m.)	8 + 437-9900
—TDD Only	8 + 437-9901
—Public Numbers	
—Directory Assistance Within Your Area Code <i>(Charges Apply When Calls Exceed Allowance—25¢ Per Call Over Allowance)</i>	9 + 411
—Directory Assistance Outside Your Area Code	9 + 1 + Area Code + 555-1212
—WATS Toll-Free (800) Numbers <i>(Many businesses have WATS numbers. If so, use the toll-free number.)</i>	9 + 1 + 800 + 555-1212
• DIRECTORY INFORMATION SERVICE	
—State (8:00 a.m.—5:00 p.m.)	8 + 437-9900
—TDD Only	8 + 437-9901
—Telephone Company	9 + 0
• CONFERENCE CALLS	
—Telephone Company	9 + 0—Ask for Conference Operator
• TELEPHONE TROUBLE PROCEDURE	See Instructions Page A-5

TRANSFER • **INCOMING CALLS MAY BE TRANSFERRED TO ANY STATION WITHIN YOUR CENTREX SYSTEM, CALNET OR PUBLIC NUMBER.**
• **OUTGOING CALLS (TO NUMBERS OUTSIDE YOUR CENTREX SYSTEM) MAY BE TRANSFERRED ONLY TO ANOTHER STATION WITHIN YOUR CENTREX SYSTEM.**

TRANSFER

- Depress Switchhook Once
 - Listen for Recall Dial Tone
 - Dial Number
- When Ringing is Heard, Hang Up,
or *

CONSULTATION

(Talk To Another Number Without
Being Heard By Caller)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number *
- Consult
- When Consulted Party Hangs Up,
Depress Switchhook to Return
to Caller

3-WAY CALLING

(Add Another Number To A
Call In Progress)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number *
- Announce the Call
- Depress Switchhook to Establish a
3-Way Conversation

(One party can hang up, leaving a
2-way conversation as long as a
Centrex station within your system
remains on the line.)

* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing.

**WHEN
CALLING
FROM**

SANTA ANA CENTREX

657—CALNET PREFIX USERS ONLY

TO CALL	<i>Listen for dial tone then—DIAL</i>
<ul style="list-style-type: none"> • ANOTHER STATION WITHIN YOUR SYSTEM • CALNET 7-DIGIT NUMBERS • PUBLIC NUMBERS <ul style="list-style-type: none"> —Local Numbers <i>(Usage Charges Apply)</i> —Long Distance Numbers Within Your Area Code —Long Distance Numbers Outside Your Area Code <ul style="list-style-type: none"> —Within California —Outside California (Within U.S.) <ul style="list-style-type: none"> —Calls to Route Only Via CALNET —Calls to Route Via CALNET or Toll —Outside Continental U.S. 	<p>4-Digit Station Number 8 + 7-Digit CALNET Number</p> <p>9 + 7-Digit Public Number Check Public Telephone Directory 9 + 7-Digit Public Number</p> <p>9 + 1 + Area Code + 7-Digit Public Number</p> <p>8 + Area Code + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)</p> <p>8 + 437-9900 8 + 437-9901</p> <p>9 + 411</p> <p>9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212</p>
<ul style="list-style-type: none"> • INFORMATION <ul style="list-style-type: none"> — CALNET Numbers (8:00 a.m.—5:00 p.m.) <ul style="list-style-type: none"> —TDD Only —Public Numbers <ul style="list-style-type: none"> —Directory Assistance Within Your Area Code <i>(Charges Apply When Calls Exceed Allowance)</i> —Directory Assistance Outside Your Area Code —WATS Toll-Free (800) Numbers <i>(Many businesses have WATS numbers. If so, use the toll-free number.)</i> • DIRECTORY INFORMATION SERVICE <ul style="list-style-type: none"> —State (8:00 a.m.—5:00 p.m.) <ul style="list-style-type: none"> —TDD Only —Telephone Company • CONFERENCE CALLS <ul style="list-style-type: none"> —6 Port (See Instructions Page A-7 Side B) —Telephone Company • TELEPHONE TROUBLE PROCEDURE 	<p>8 + 437-9900 8 + 437-9901 9 + 0</p> <p>110 9 + 0—Ask for Conference Operator See Instructions Page A-5</p>

TRANSFER • INCOMING CALLS MAY BE TRANSFERRED TO ANY STATION WITHIN YOUR CENTREX SYSTEM, CALNET OR PUBLIC NUMBER.
• OUTGOING CALLS (TO NUMBERS OUTSIDE YOUR CENTREX SYSTEM) MAY BE TRANSFERRED ONLY TO ANOTHER STATION WITHIN YOUR CENTREX SYSTEM.

TRANSFER

- Depress Switchhook Once
 - Listen for Recall Dial Tone
 - Dial Number
- When Ringing is Heard, Hang Up,
or *

CONSULTATION

- (Talk To Another Number Without Being Heard By Caller)
- Depress Switchhook Once
 - Listen for Recall Dial Tone
 - Dial Number *
 - Consult
 - When Consulted Party Hangs Up, Depress Switchhook to Return to Caller

3-WAY CALLING

- (Add Another Number To A Call In Progress)
- Depress Switchhook Once
 - Listen for Recall Dial Tone
 - Dial Number *
 - Announce the Call
 - Depress Switchhook to Establish a 3-Way Conversation
- (One party can hang up, leaving a 2-way conversation as long as a Centrex station within your system remains on the line.)

* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing.

SANTA ROSA CENTREX

590—CALNET PREFIX USERS ONLY

TO CALL

Listen for dial tone then—DIAL

<ul style="list-style-type: none"> • ANOTHER STATION WITHIN YOUR SYSTEM • CALNET 7-DIGIT NUMBERS • PUBLIC NUMBERS <ul style="list-style-type: none"> —Local Numbers (Usage Charges Apply) —Long Distance Numbers Within Your Area Code —Long Distance Numbers Outside Your Area Code <ul style="list-style-type: none"> —Within California —Outside California (Within U.S.) <ul style="list-style-type: none"> —Calls to Route Only Via CALNET —Calls to Route Via CALNET or Toll —Outside Continental U.S. • INFORMATION <ul style="list-style-type: none"> — CALNET Numbers (8:00 a.m.—5:00 p.m.) <ul style="list-style-type: none"> —TDD Only —Public Numbers <ul style="list-style-type: none"> —Directory Assistance Within Your Area Code (Charges Apply When Calls Exceed Allowance) —Directory Assistance Outside Your Area Code —WATS Toll-Free (800) Numbers (Many businesses have WATS numbers. If so, use the toll-free number.) • DIRECTORY INFORMATION SERVICE <ul style="list-style-type: none"> —State (8:00 a.m.—5:00 p.m.) —TDD Only —Telephone Company • CONFERENCE CALLS <ul style="list-style-type: none"> —Telephone Company • TELEPHONE TROUBLE PROCEDURE 	<p>4-Digit Station Number 8 + 7-Digit CALNET Number</p> <p>9 + 7-Digit Public Number Check Public Telephone Directory 9 + 7-Digit Public Number</p> <p>9 + 1 + Area Code + 7-Digit Public Number</p> <p>8 + Area Code + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)</p> <p>8 + 437-9900 8 + 437-9901</p> <p>9 + 411</p> <p>9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212</p> <p>8 + 437-9900 8 + 437-9901 9 + 0</p> <p>9 + 0—Ask for Conference Operator See Instructions Page A-5</p>
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TRANSFER • **INCOMING CALLS MAY BE TRANSFERRED TO ANY STATION WITHIN YOUR CENTREX SYSTEM, CALNET OR PUBLIC NUMBER.**
• **OUTGOING CALLS (TO NUMBERS OUTSIDE YOUR CENTREX SYSTEM) MAY BE TRANSFERRED ONLY TO ANOTHER STATION WITHIN YOUR CENTREX SYSTEM.**

TRANSFER

- Depress Switchhook Once
 - Listen for Recall Dial Tone
 - Dial Number
- When Ringing is Heard, Hang Up,
or *

CONSULTATION

(Talk To Another Number Without
Being Heard By Caller)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number *
- Consult
- When Consulted Party Hangs Up,
Depress Switchhook to Return
to Caller

3-WAY CALLING

(Add Another Number To A
Call In Progress)

- Depress Switchhook Once
- Listen for Recall Dial Tone
- Dial Number *
- Announce the Call
- Depress Switchhook to Establish a
3-Way Conversation

(One party can hang up, leaving a
2-way conversation as long as a
Centrex station within your system
remains on the line.)

* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing.

STOCKTON CENTREX

423—CALNET PREFIX USERS ONLY

TO CALL

Listen for dial tone then—DIAL

<ul style="list-style-type: none"> • ANOTHER STATION WITHIN YOUR SYSTEM • CALNET 7-DIGIT NUMBERS • PUBLIC NUMBERS <ul style="list-style-type: none"> —Local Numbers <i>(Usage Charges Apply)</i> —Long Distance Numbers Within Your Area Code —Long Distance Numbers Outside Your Area Code <ul style="list-style-type: none"> —Within California —Outside California (Within U.S.) <ul style="list-style-type: none"> —Calls to Route Only Via CALNET —Calls to Route Via CALNET or Toll —Outside Continental U.S. • INFORMATION <ul style="list-style-type: none"> — CALNET Numbers (8:00 a.m.—5:00 p.m.) <ul style="list-style-type: none"> —TDD Only —Public Numbers <ul style="list-style-type: none"> —Directory Assistance Within Your Area Code <i>(Charges Apply When Calls Exceed Allowance)</i> —Directory Assistance Outside Your Area Code —WATS Toll-Free (800) Numbers <i>(Many businesses have WATS numbers. If so, use the toll-free number.)</i> • DIRECTORY INFORMATION SERVICE <ul style="list-style-type: none"> —State (8:00 a.m.—5:00 p.m.) —TDD Only —Telephone Company • CONFERENCE CALLS <ul style="list-style-type: none"> —Telephone Company • TELEPHONE TROUBLE PROCEDURE 	<p>4-Digit Station Number 8 + 7-Digit CALNET Number</p> <p>9 + 7-Digit Public Number Check Public Telephone Directory 9 + 7-Digit Public Number</p> <p>9 + 1 + Area Code + 7-Digit Public Number</p> <p>8 + Area Code + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)</p> <p>8 + 437-9900 8 + 437-9901</p> <p>9 + 411</p> <p>9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212</p> <p>8 + 437-9900 8 + 437-9901 9 + 0</p> <p>9 + 0—Ask for Conference Operator See Instructions Page A-5</p>
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TRANSFER • **INCOMING CALLS MAY BE TRANSFERRED TO ANY STATION WITHIN YOUR CENTREX SYSTEM, CALNET OR PUBLIC NUMBER.**
• **OUTGOING CALLS (TO NUMBERS OUTSIDE YOUR CENTREX SYSTEM) MAY BE TRANSFERRED ONLY TO ANOTHER STATION WITHIN YOUR CENTREX SYSTEM.**

TRANSFER

- Depress Switchhook Once
 - Listen for Recall Dial Tone
 - Dial Number
- When Ringing is Heard, Hang Up,
or *

CONSULTATION

- (Talk To Another Number Without
Being Heard By Caller)
- Depress Switchhook Once
 - Listen for Recall Dial Tone
 - Dial Number *
 - Consult
 - When Consulted Party Hangs Up,
Depress Switchhook to Return
to Caller

3-WAY CALLING

- (Add Another Number To A
Call In Progress)
- Depress Switchhook Once
 - Listen for Recall Dial Tone
 - Dial Number *
 - Announce the Call
 - Depress Switchhook to Establish a
3-Way Conversation
- (One party can hang up, leaving a
2-way conversation as long as a
Centrex station within your system
remains on the line.)

* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing.

UKIAH CENTREX

553—CALNET PREFIX USERS ONLY

TO CALL	<i>Listen for dial tone then—DIAL</i>
<ul style="list-style-type: none"> • ANOTHER STATION WITHIN YOUR SYSTEM • CALNET 7-DIGIT NUMBERS • PUBLIC NUMBERS <ul style="list-style-type: none"> —Local Numbers <i>(Usage Charges Apply)</i> —Long Distance Numbers Within Your Area Code —Long Distance Numbers Outside Your Area Code <ul style="list-style-type: none"> —Within California —Within U.S. <ul style="list-style-type: none"> —Calls to Route Only Via CALNET —Calls to Route Via CALNET or Toll —Outside Continental U.S. 	<p>4-Digit Station Number 8 + 7-Digit CALNET Number</p> <p>9 + 7-Digit Public Number Check Public Telephone Directory 9 + 7-Digit Public Number</p> <p>9 + 1 + Area Code + 7-Digit Public Number</p> <p>8 + Area Code + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)</p>
<ul style="list-style-type: none"> • INFORMATION <ul style="list-style-type: none"> — CALNET Numbers (8:00 a.m.—5:00 p.m.) <ul style="list-style-type: none"> —TDD Only —Public Numbers <ul style="list-style-type: none"> —Directory Assistance Within Your Area Code <i>(Charges Apply When Calls Exceed Allowance)</i> —Directory Assistance Outside Your Area Code —WATS Toll-Free (800) Numbers <i>(Many businesses have WATS numbers. If so, use the toll-free number.)</i> 	<p>8 + 437-9900 8 + 437-9901</p> <p>9 + 411</p> <p>9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212</p>
<ul style="list-style-type: none"> • DIRECTORY INFORMATION SERVICE <ul style="list-style-type: none"> —State (8:00 a.m.—5:00 p.m.) <ul style="list-style-type: none"> —TDD Only —Telephone Company 	<p>8 + 437-9900 8 + 437-9901 9 + 0</p>
<ul style="list-style-type: none"> • CONFERENCE CALLS <ul style="list-style-type: none"> —Telephone Company • TELEPHONE TROUBLE PROCEDURE 	<p>9 + 0—Ask for Conference Operator See Instructions Page A-5</p>

TRANSFER • INCOMING CALLS MAY BE TRANSFERRED TO ANY STATION WITHIN YOUR CENTREX SYSTEM, CALNET OR PUBLIC NUMBER.
• OUTGOING CALLS (TO NUMBERS OUTSIDE YOUR CENTREX SYSTEM) MAY BE TRANSFERRED ONLY TO ANOTHER STATION WITHIN YOUR CENTREX SYSTEM.

TRANSFER

- Depress Switchhook Once
 - Listen for Recall Dial Tone
 - Dial Number
- When Ringing is Heard, Hang Up,
or *

CONSULTATION

- (Talk To Another Number Without Being Heard By Caller)
- Depress Switchhook Once
 - Listen for Recall Dial Tone
 - Dial Number *
 - Consult
 - When Consulted Party Hangs Up, Depress Switchhook to Return to Caller

3-WAY CALLING

- (Add Another Number To A Call In Progress)
- Depress Switchhook Once
 - Listen for Recall Dial Tone
 - Dial Number *
 - Announce the Call
 - Depress Switchhook to Establish a 3-Way Conversation
- (One party can hang up, leaving a 2-way conversation as long as a Centrex station within your system remains on the line.)

* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing.

VALLEJO CENTREX

574—CALNET PREFIX USERS ONLY

TO CALL	Listen for dial tone then—DIAL
<ul style="list-style-type: none"> • ANOTHER STATION WITHIN YOUR SYSTEM • CALNET 7-DIGIT NUMBERS • PUBLIC NUMBERS <ul style="list-style-type: none"> —Local Numbers (Usage Charges Apply) —Long Distance Numbers Within Your Area Code —Long Distance Numbers Outside Your Area Code <ul style="list-style-type: none"> —Within California —Outside California (Within U.S.) <ul style="list-style-type: none"> —Calls to Route Only Via CALNET —Calls to Route Via CALNET or Toll —Outside Continental U.S. 	4-Digit Station Number 8 + 7-Digit CALNET Number 9 + 7-Digit Public Number Check Public Telephone Directory 9 + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 8 + Area Code + 7-Digit Public Number 9 + 1 + Area Code + 7-Digit Public Number 9 + 011 + Country Code + City Code + Public Number (See Instructions in Public Telephone Directory)
<ul style="list-style-type: none"> • INFORMATION <ul style="list-style-type: none"> — CALNET Numbers (8:00 a.m.—5:00 p.m.) <ul style="list-style-type: none"> —TDD Only —Public Numbers <ul style="list-style-type: none"> —Directory Assistance Within Your Area Code (Charges Apply When Calls Exceed Allowance) —Directory Assistance Outside Your Area Code —WATS Toll-Free (800) Numbers (Many businesses have WATS numbers. If so, use the toll-free number.) • DIRECTORY INFORMATION SERVICE <ul style="list-style-type: none"> —State (8:00 a.m.—5:00 p.m.) <ul style="list-style-type: none"> —TDD Only —Telephone Company • CONFERENCE CALLS <ul style="list-style-type: none"> —Telephone Company • TELEPHONE TROUBLE PROCEDURE 	8 + 437-9900 8 + 437-9901 9 + 411 9 + 1 + Area Code + 555-1212 9 + 1 + 800 + 555-1212 8 + 437-9900 8 + 437-9901 9 + 0 9 + 0—Ask for Conference Operator See Instructions Page A-5

TRANSFER • **INCOMING CALLS MAY BE TRANSFERRED TO ANY STATION WITHIN YOUR CENTREX SYSTEM OR TO ANY 7-DIGIT CALNET NUMBER.**
 • **OUTGOING CALLS (TO NUMBERS OUTSIDE YOUR CENTREX SYSTEM) MAY BE TRANSFERRED ONLY TO ANOTHER STATION WITHIN YOUR CENTREX SYSTEM.**

TRANSFER

- Depress Switchhook Once
 - Listen for Recall Dial Tone
 - Dial Number
- When Ringing is Heard, Hang Up,
or *

CONSULTATION

- (Talk To Another Number Without
Being Heard By Caller)
- Depress Switchhook Once
 - Listen for Recall Dial Tone
 - Dial Number *
 - Consult
 - When Consulted Party Hangs Up,
Depress Switchhook to Return
to Caller

3-WAY CALLING

- (Add Another Number To A
Call In Progress)
- Depress Switchhook Once
 - Listen for Recall Dial Tone
 - Dial Number *
 - Announce the Call
 - Depress Switchhook to Establish a
3-Way Conversation
- (One party can hang up, leaving a
2-way conversation as long as a
Centrex station within your system
remains on the line.)

* If Number is Busy, or Doesn't Answer, Depress Switchhook to Reconnect Caller, Depress Switchhook Again to Clear Busy or Ringing.

